

4K PTZ CAMERA

PTC-300

Instruction Manual

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Disclaimer of Product and Services

The information offered in this instruction manual is intended as a guide only. At all times, Datavideo Technologies will try to give correct, complete and suitable information. However, Datavideo Technologies cannot exclude that some information in this manual, from time to time, may not be correct or may be incomplete. This manual may contain typing errors, omissions or incorrect information. Datavideo Technologies always recommend that you double check the information in this document for accuracy before making any purchase decision or using the product. Datavideo Technologies is not responsible for any omissions or errors, or for any subsequent loss or damage caused by using the information contained within this manual. Further advice on the content of this manual or on the product can be obtained by contacting your local Datavideo Office or dealer.

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Warnings and Precautions

- 1. Read all of these warnings and save them for later reference.
- 2. Follow all warnings and instructions marked on this unit.
- 3. Unplug this unit from the wall outlet before cleaning. Do not use liquid or aerosol cleaners. Use a damp cloth for cleaning.
- 4. Do not use this unit in or near water.
- 5. Do not place this unit on an unstable cart, stand, or table. The unit may fall, causing serious damage.
- 6. Slots and openings on the cabinet top, back, and bottom are provided for ventilation. To ensure safe and reliable operation of this unit, and to protect it from overheating, do not block or cover these openings. Do not place this unit on a bed, sofa, rug, or similar surface, as the ventilation openings on the bottom of the cabinet will be blocked. This unit should never be placed near or over a heat register or radiator. This unit should not be placed in a built-in installation unless proper ventilation is provided.
- This product should only be operated from the type of power source indicated on the marking label of the AC adapter. If you are not sure of the type of power available, consult your Datavideo dealer or your local power company.
- Do not allow anything to rest on the power cord. Do not locate this unit where the power cord will be walked on, rolled over, or otherwise stressed.

- 9. If an extension cord must be used with this unit, make sure that the total of the ampere ratings on the products plugged into the extension cord do not exceed the extension cord's rating.
- 10. Make sure that the total amperes of all the units that are plugged into a single wall outlet do not exceed 15 amperes.
- 11. Never push objects of any kind into this unit through the cabinet ventilation slots, as they may touch dangerous voltage points or short out parts that could result in risk of fire or electric shock. Never spill liquid of any kind onto or into this unit.
- 12. Except as specifically explained elsewhere in this manual, do not attempt to service this product yourself. Opening or removing covers that are marked "Do Not Remove" may expose you to dangerous voltage points or other risks, and will void your warranty. Refer all service issues to qualified service personnel.
- 13. Unplug this product from the wall outlet and refer to qualified service personnel under the following conditions:
 - a. When the power cord is damaged or frayed;
 - b. When liquid has spilled into the unit;
 - c. When the product has been exposed to rain or water;
 - d. When the product does not operate normally under normal operating conditions. Adjust only those controls that are covered by the operating instructions in this manual; improper adjustment of other controls may result in damage to the unit and may often require extensive work by a qualified technician to restore the unit to normal operation;
 - e. When the product has been dropped or the cabinet has been damaged;
 - f. When the product exhibits a distinct change in performance, indicating a need for service.

Warranty

Standard Warranty

- Datavideo equipment are guaranteed against any manufacturing defects for one year from the date of purchase.
- The original purchase invoice or other documentary evidence should be supplied at the time of any request for repair under warranty.
- The product warranty period begins on the purchase date. If the purchase date is unknown, the product warranty period begins on the thirtieth day after shipment from a Datavideo office.
- All non-Datavideo manufactured products (product without Datavideo logo) have only one year warranty from the date of purchase.
- Damage caused by accident, misuse, unauthorized repairs, sand, grit or water is not covered under warranty.
- Viruses and malware infections on the computer systems are not covered under warranty.
- Any errors that are caused by unauthorized third-party software installations, which are not required by our computer systems, are not covered under warranty.
- All mail or transportation costs including insurance are at the expense of the owner.
- All other claims of any nature are not covered.
- All accessories including headphones, cables, and batteries are not covered under warranty.
- Warranty only valid in the country or region of purchase.
- Your statutory rights are not affected.

Three Year Warranty

 All Datavideo products purchased after July 1st, 2017 are qualified for a free two years extension to the standard warranty, providing the product is registered with Datavideo within 30 days of purchase.



- Certain parts with limited lifetime expectancy such as LCD panels, DVD drives, Hard Drive, Solid State Drive, SD Card, USB Thumb Drive, Lighting, Camera module, PCIe Card are covered for 1 year.
- The three-year warranty must be registered on Datavideo's official website or with your local Datavideo office or one of its authorized distributors within 30 days of purchase.

Disposal



For EU Customers only - WEEE Marking

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated

collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

1. Product Overview

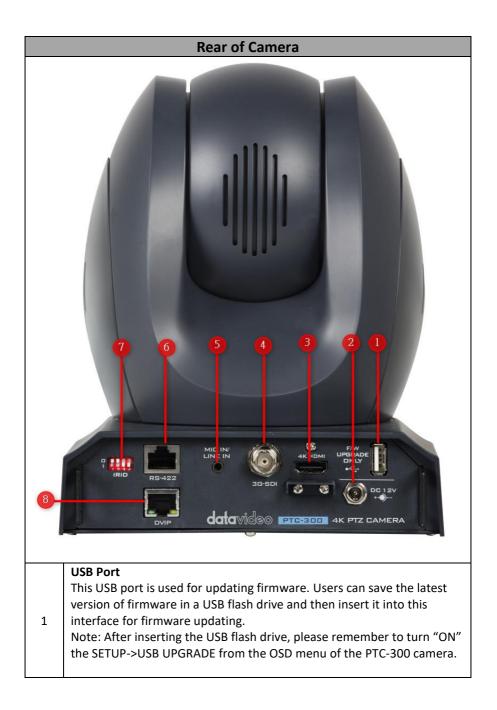
The PTC-300 series features a large 1/1.8" CMOS sensor, supports highquality 2160p50/60 UHD video output, features 20x optical zoom, 16x digital zooms and supports versatile outputs, including 3G-SDI, HDMI, IP stream, NDI (PTC-300 NDI). The PTC-300 series is the ideal choice for taking your remote camera production to the next level.

Features

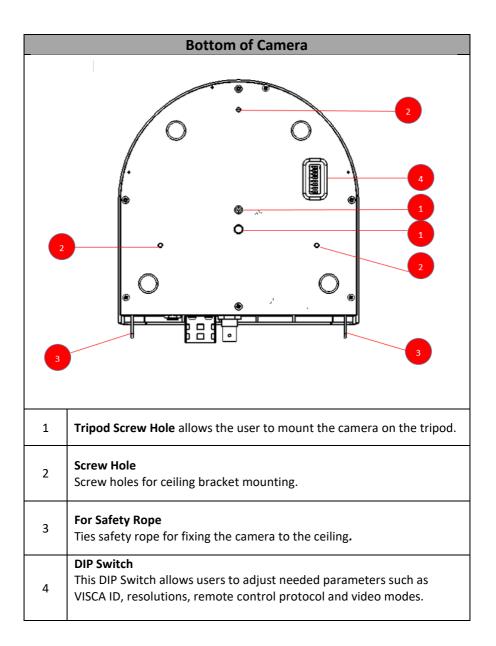
- PTZ Camera for Supporting 2160p50/59.94/60 Resolutions.
- Supports 20x Optical Zoom and 16x Digital Zoom.
- Supports 4K Video Output Interfaces including HDMI and IP (H.264 & H.265).
- Supports 2160p and 1080p (3G-SDI) Simultaneous video output.
- Supports RS-422 Serial Port Control.
- Supports External Audio Input interface: Audio In/Line In (switchable on the web UI).
- Provides Friendly Web UI.

2. Location and Function of Parts

	Front of Camera			
1	Lens Built-in 1/2.5" 8.51M Pixel CMOS 4K color camera with white balance control, backlight compensation, automatic gain and etc.			
2	Tally LED Tally lamp will be turned ON upon receiving the ON signal.			
3	Sensor for Remote Control Remote control IR receiver			



2	Power Input DC in socket connects the supplied 12V PSU. The connection can be secured by screwing the outer fastening ring of the DC In plug to the socket.
3	HDMI OUT The HDMI OUT allows you to connect an external HDMI monitor via an HDMI cable.
4	3G-SDI OUT The 3G-SDI OUT allows you to connect an external monitor via an SDI cable.
5	MIC IN/LINE IN The 3.5mm audio input receives external audio.
6	RS-422 Interface (RJ-45)The RS-422 interface serves to connect external RS-422 devices. Use anEthernet cable to connect external RS-422 controllers. See "Section 15Remote Control Port Pinouts"for making the cable for the RS-422interface.Note: If users want to switch between the RS-422 and DVIPcommunication protocols, please use the No.4 pin of the DIP Switchwhich is located at the bottom of the PTC-300. Please switch this pinto "ON" for operating in DVIP mode. If this pin is switched to "OFF", itwill operate in "RS-422" mode.
7	IRID Interface This interface allows users to use the DVIP Switch to control the numbering of the camera on the remote controller. Users can use this interface to set the camera to any number from No.1 to No. 4 in order
	to use remote controller to control the camera.



3. Basic Setup

3.1 Power-On Initialization

As shown in the diagram below, after you plug in the power cord, the tally light in the front will start flashing red and will be OFF as soon as the poweron initialization is complete. The camera head should be at the HOME position with the lens facing front. However, if preset 0 is set, it will return to the 0th preset position.



3.2 Video Output

You are allowed to view the camera video via **DVIP port**, **HDMI OUT** and **3G-SDI OUT**.

DVIP Port



Please follow following steps for viewing the camera video from the web UI.

• Connect the PTC-300 camera directly to your PC/Notebook PC

- 1. Connect the PTC-300 to your PC or laptop by an Ethernet Cable.
- 2. Open the web UI by the connected PC or laptop and then please enter the default IP address into the address bar of the web browser.

Note: The default static IP address of the PTC-300 is 192.168.100.88.

3. The login page of the web UI will be opened, please enter the user name and password (the default user name and password are admin/admin).

4. Open the preview window for previewing the video which is shot by the camera.

• Connect the PTC-300 camera to your PC or laptop by a router.

1. Please set the Ethernet IP address of your PC or laptop as 192.168.100.x(x means 0-255) and it will be at the same local area network as the PTC-300.

2. Please use an RJ-45 Ethernet cable to connect from the DVIP port on the rear panel of the PTC-300 to the LAN port of a router. And then please use another RJ-45 Ethernet cable to connect from the RJ-45 Ethernet port of your PC or laptop to the LAN port of the same router.

3. Please open the web UI from the connected PC or laptop and then please enter the default IP address of the camera into the address bar of the web browser.

Note: The default static IP address of the PTC-300 is 192.168.100.88.

4. The login page of the web UI will be opened, please enter the user name and password (the default user name and password are admin/admin).

5. Click into the preview window on which the video will be displayed.

HDMI Video Output



Connect the HDMI OUT to an external connected monitor using an HDMI cable.

10 C MIC IN/ IRID R5-422 datavideo PTC-300 4K PTZ CAMERA DVIP

3G-SDI Video Output

Connect the SDI OUT to an external connected monitor using an SDI cable.

4. Remote Control and On-Screen Menu

This chapter provides an overview of remote control functions and OSD menu.

4.1 Remote Control Functions



No	Function Keys	Descriptions
1	Standby Key	Standby Key Press this button once to enter Standby Mode, press it again to enter Normal Mode. Note: The power consumption in Standby Mode is approximately half of the power consumption in Normal Mode.
2	Number Keypad STD 1 2 3 4 5 6 7 8 9 0	Number Keypad Set, recall and clear presets using the number keypad. Set Preset At first, please press PRESET, and then please press any of the 0~9 number key to save the PTZ position. Call Preset Press any of the number key to recall the PTZ position which is saved by the Preset function. Note: Make sure the preset that you want to recall contains PTZ settings before pressing the number key. Clear Preset • At first, please press the RESET button and then please press any number key to delete the PTZ position which is saved in corresponding Preset No. • Moreover, users can press [*] + [#] + [RESET] to delete all PTZ positions which are saved in all Preset numbers at one time.
3 & 11	Asterisk and Pound Keys	The asterisk and pound keys form various combinations with other keys to access certain functions directly. (1) [*] + [#] + [1] : Set OSD MENU language to English. (2) [*] + [#] + [3] : Set OSD MENU language to Chinese. (3) [*] + [#] + [4] : Show current IP address.

No	Function Keys	Descriptions
		 (4) [*] + [#] + [6] : Restore default value rapidly. (5) [*] + [#] + [8] : Check camera version. (6) [*] + [#] + [9] : Set upside down setting rapidly. (7) [*] + [#] + [MANUAL] : Restore default IP address.
4	PRESET Button	Set Preset Position Press PRESET to set presets. See Number Keypad description for instructions.
5	Home Key HOME	Home Key Press Home to return the camera head to the center. Note: In the OSD menu, press Home to enter the selected option item and MENU to exit.
6	Return Key	Return Key Press this key to return to last level of the OSD menu.
7	Zoom in Slowly(SLOW+)/ Zoom out Slowly(SLOW-)	Zoom in Slowly(SLOW+)/Zoom out Slowly(SLOW-) Press this key to zoom in the camera lens slowly(SLOW+) or to zoom out the camera lens slowly(SLOW-)。

No	Function Keys	Descriptions
	Zoom in Fastly(FAST+)/ Zoom out Fastly(FAST-)	Zoom in Fastly(Fast+)/ Zoom out Fastly(Fast-) Press this key to zoom in the camera lens fastly(FAST+) or to zoom out the camera lens fastly(FAST-)。
8	L/R SET Key	 Left/Right Setting Key Press this L/R SET key and combine this key with the number key 1 and number key 2 to set the panning-tilting directions of the camera lens. Press the L/R SET plus number key 1 (STD) simultaneously to set the panning direction to be the same as the left/right direction setting in the OSD menu. Press the L/R SET plus number key 2 (REV) simultaneously to set the panning direction to opposite direction compared to the left/right direction setting in the OSD menu.
9	Focus Keys AUTO FAR MARIA FOCUS	Focus Keys Those keys are used for Focus adjusting. Press the AUTO key to focus the focus to the center of the object. Press the MANUAL key to focus the focus to the center of the object manually. Press the MANUAL key and then use the FAR button (Focus to FAR) or the NEAR button (Focus to NEAR) to adjust the focal length manually.
10	CAMERA SELECT	Camera Selection Keys Users can use the F1-F4 keys to assign the ID number to camera among the multi-camera scene. After that, please switch between the four cameras by using the Camera Select keys. Note: Please refer to F1-F4 keys section for showing how to assign the camera ID number.

No	Function Keys	Descriptions
12	RESET Button	Clear Preset Press RESET and corresponding 0-9 Number keys to clear preset. Please see Number Keypad description for instructions.
13	PTZ Control Keys	PTZ Control Keys Press the arrow buttons for panning and tilting operations. Press the Home key for turning the camera lens from the back side to the front side.
14		MENU Press this key for entering or exiting the OSD menu.
15	Backlight BACKLIGHT	Backlight BLC ON/OFF: Press this key for turning on the backlight compensation function, press this key again for turning off the backlight compensation function.
16	PTZ Reset Button P/T RST	PTZ Reset Button Press this key and then the camera will do the default self- testing.
17	Image Freezing button F4 ►II	Image Freezing Button Press this key once and then no matter how the camera head is moved, the camera image will be frozen on current image. Press this button again will unfreeze the image.

4.2 OSD Menu

On-Screen Menu allows the user to modify various camera settings. Press **[MENU]** on the **remote control** to open the on-screen menu as shown below.

OSD Menu
Exposure
Color
Image
P/T/Z
Noise Reduction
Setup
Communication Setup
Information
Restore Default
【Home】 Enter
【Menu】 Exit
(Menu) Exit

The table below summarizes the main option items and their sub-options.

	Main Options						
	Exposure	Color	Image	P/T/Z	Noise Reduction	Setup	Communicati on Setup
	Mode	WB Mode	Luminance	SpeedByZoo m	NR2D-Level	Language	Protocol
	ExpComp Mode	RG	Contrast	AF-Zone	NR3D-Level	HDMI RGB Mode	V_Address
	Backlight	BG	Sharpness	AF-Sense		Video Format	V_AddrFix
ns	Gain Limit	Saturation	Flip-H	L/R Set		Audio Select	Net Mode
Sub-Option	Anti-Flicker	Hue	Flip-V	Display Info		SDI-3G Mode	Baudrate
	Meter	AWB Sens	B&W- Mode	Image Freeze		USB UPGRADE	
	DRC		Gamma	Digital Zoom		VISCA ID	
			Style	Pre Speed		Audio Channel	
				Pre Zoom Speed			

	Information	Restore Default
	ARM	Restore? Yes/No
	SOC	
	Model	
	Date	
JS	AF	
Sub-Options	Format	
o-di	Lens	
SL	IP	
	GateWay	
	NetMask	
	CTRL SRC	

Details of all options in the on-screen menu are listed in the table below.

Main Menu	Sub Menu	Options	Options
		Auto	
		Manual	
		SAE	
		AAE	
	Mode		
		Bright	
		Off	
	ExpCompMode		ExpComp
		On	-7~+7
	Pooldiant	Off	
	Backlight	On	
		0	
		1	
		2	
		3	
	Gain Limit	4	
		5	
		6	
		7	
F		8	
Exposure		9	
		10	
		11 12	
		12 13	
		14	
		15	
		16	
		17	
		18	
		19	
		20	
		21	
		22	
		Off	J
	Anti-Flicker	50Hz	ļ
		60Hz	ļ
		Average	
	Meter	Center	4
	_	Smart	4
		Тор	4
	550	0	{
	DRC	1	4
I	I	2	J

I	3
	4
	5
	6
	7
	8
	F1.8
	F2.0
	F2.4
	F2.8
	F3.4
	F4.0
Iris	F4.8
1115	F5.6
	F6.8
	F8.0
	F9.6
	F11.0
	Close
	1/30
	1/60
	1/90
	1/100
	1/125
	1/180
	1/250
	1/350
Shutter	1/500
	1/725
	1/1000
	1/1500
	1/2000
	1/3000
	1/4000
	1/6000
	1/10000
	0
	1
	2
	3
	4
	5
	6
Gain	7
	8
	9
	10
	11
	12
	13
	14
1	L

I	1		1
		15	
		16	
		17	
		18	
		19	
		20	
		21	
		22	
		0	
		1	
		2	
		3	
		4	
		5	
		6	
		7	
	Bright	8 9	
		10	
		11	
		12	
		13	
		14	
		15	
		16	
		17	
		Auto	
		Indoor	
		Outdoor	
	WB Mode	OnePush	
		Manual	
		VAR	
		0	
		+1	
		+2	
		+2 +3	
	20.7 ·	+4	
	RG Tuning	+5	
Color		+6	
		+7	
		+8	
		+9	
		+10	
		0	
		+1	
		+2	
	DC T when	+3	
	BG Tuning	+4	
		+5	
		+6	
		+7	
I	1	L	1 1

I	+8
	+8 +9
	+10
	60% 70%
	80%
	90%
	100%
	110%
	120%
Saturation	130%
	140%
	150%
	160%
	170%
	180%
	190%
	200%
	0
	1
	2
	3
	4
	5
	6
Hue	7
	8
	9
	10
	11
	12
	13
	14
	High
AWB Sens	Middle
	Low
	2011
RG	0~255
BG	0~255
	2500K
	2600K
	2700K
	2800K
	2900K
Color Temp	3000K
	3100K
	3200K
	3300K
	3400K
l	3500K

i i i i i i i i i i i i i i i i i i i	1		
		3600K	
		3700К	
		3800K	
		3900K	
		4000K	
		4100K	
		4200K	
		4300K	
		4400K	
		4500K	
		4600K	
		4700K	
		4800K	
		4900K	
		5000K	
		5100K	
		5200K	
		5300K	
		5400K	
		5500K	
		5600K	
		5700K	
		5800K	
		5900K	
		6000K	
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		6200K	
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		7000K	
		7100K	
		7200K	
		7300K	
		7400K	
		7500K	
		7600K	
		7600K	
		7800K 7900K	
	Luminanca	8000K	
	Luminance	0	
		1	
Image		2	
-		3	
		4	
	1	5	

I	C	1
	6	
	7	
	8	
	9	
	10	
	11	
	12	
	13	
	14	
	0	
	1	
	2	
	3	
	4	
	5	
	6	
Contrast	7	
	8	
	9	
	10	
	11	
	12	
	13	
	14	
	Auto	
	0	
	1	
	2	
	3	
	4	
	5	
	6	
Sharpness	7	
Sharphess	8	
	9	
	10	
	10	
	12	
	12	
	13	
	15 Off	
Flip-H	Off	
	On Off	
Flip-V	Off	
-	On	
B&W-Mode	Off	
	On	
	EXT	
Gamma	PC	
	0.48 0.5	

1	1	0.50	
		0.56 0.63	
1			
		Default	
	Style	Norm	
		Bright	
		PC	
	SpeedByZoom	Off	
	0,000,200	On	
		Front	
	AF-Zone	Тор	
		Center	
		Bottom	
		High	
	AF-Sense	Low	
		Normal	
		STD	
	L/R Set	REV	
		Off	
	Display Info	On	
		On	
	Image Freeze	Off	
		Off	
	Digital Zaam	2x	
	Digital Zoom	4x	
		8x	
		16x	
		1	
P/T/Z		2	
.,.,=		3	
		4	
		5	
		6	
		7	
		8	
		9	
		10	
		11	
		12	
	Pre Speed	13	
		14	
		15	
		16	
		17	
		18	
		19	
		20	
		21	
		22	
		23	
		24	
	Pre Zoom Speed	0	

Í.	1	1	1
		1	
		2	
		3	
		4	
		5	
		6	
		7	
		Auto	
		Off	
		1	
	NR2D-Level	2	
		3	
		4	
		5	
		Auto	
Noise Reduction		Off	
		1	
		2	
		3	
	NR3D-Level	4	
		5	
		6	
		7	
		8	
		繁體	
	Language	EN	
	Language	中文	
		русский	
	HDMI RGB Mode	HDMI	
		DVI	
		1080P25	
		720P50	
		1080P60	
		1080P50	
		1080160	
		1080150	
Setup		1080P30	
Setup		720P60	
		1080P29.97	
	Video Format	1080159.94	
		1080P59.94	
		720P59.94	
		4KP29.97	
		4KP59.94	
		4KP25	
		4KP30	
		4KP50	
		4KP60	
	Audio Select	MIC	
		LINE IN	

I		LEVEL-A	
	SDI-3G Mode	LEVEL-A	
		Off	
	USB UPGRADE	On	
	VISCA ID	By DIP	
		By OSD Stereo	
	Audio Channel	Mono	
		VISCA	
	Protocol	PELCO-D	
		PELCO-P	
		Auto	
	V_Address	7	
Communication	V_AddrFix	Off	
Setup		On	
	Net Mode	Serial	
		Paral	
	Baudrate	38400	
		2400	
		4800	
		9600	
	ARM		
	SOC		
	Model		
	Date		
	AF		
Information	Format		
	Lens		
	IP		
	GateWay	7	
	NetMask	7	
	CTRL SRC	7 1	
Restore Default	Restore?		

4.3 Professional Jargon Explanations of the OSD Menu

There are some professional jargons or nouns which are shown in the OSD menu of the PTC-300 camera, please refer to this section for realizing those jargons.

- Speed by Zoom: When this function is turned "ON", at the time when the zoom-in/zoom out is beginning or it is about to reach the zoomin/zoom-out limit or users want to stop zooming in/zooming out, the zoom-in/zoom-out speed of the camera lens will be reduced linearly. When this function is turned "OFF", the zoom-in/zoom-out speed will be consistent no matter when the camera zoom-in is started or stopped.
- Flip-H: This is the "Horizontal Flipping". When "ON" is selected, the screen which is shot by the camera will flip horizontally. If "OFF" is selected, the screen will be shown in normal direction.
- Flip-V: This is the "Vertical Flipping". When "ON" is selected, the screen which is shot by the camera will flip vertically. If "OFF" is selected, the screen will be shown in normal direction.
- L/R Set: If the "REV" is selected for this option, the panning direction of the PTC-300 camera lens will be opposite to the direction which is controlled by the remote controller. If the "STD" is selected for this option, the panning direction of the camera lens will be the same as the direction which is selected by the remote controller.

5. Instruction for installation

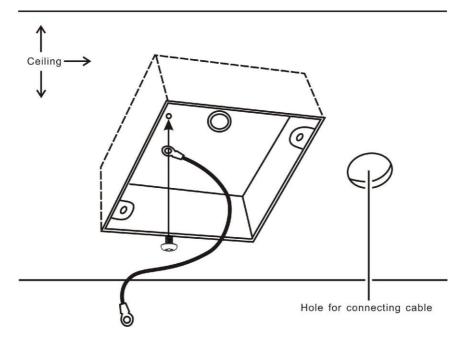
Note: Only mount the bracket on formwork or concrete surface. Do NOT mount the bracket on plasterboard.

Step 1 – DIP Switch Setting

Set the Mirror option to H+V mode.

Step 2 – One End of Retaining Wire

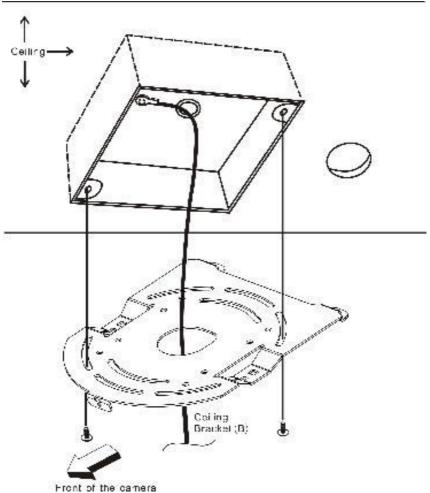
Attach the retaining wire to the junction box mounted on the ceiling by screwing one end of the retaining wire into a screw hole in the junction box with a screw (not supplied) as shown in the diagram below.



Step 3 – Ceiling Bracket (B)

Again, as illustrated in the diagram below, screw a ceiling bracket (B) into the junction box mounted on the ceiling.

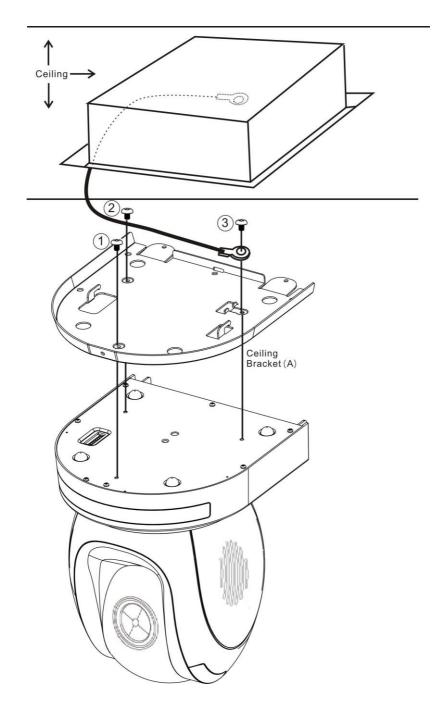
Make sure the screw holes of the ceiling bracket (B) are aligned with the holes on the junction box.



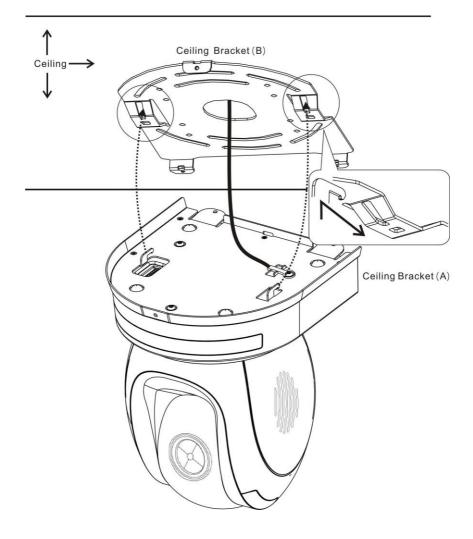
or the cartera

Step 4 – Ceiling Bracket (A) and Camera

- Screw ceiling bracket (A) into the bottom of the camera using three screws.
- Position the screws as shown in the diagram below.
- Align the screw holes on the bottom of the camera with those in the ceiling bracket.
- Insert the screws into the corresponding screw holes in the numbered order.
- The other end of the retaining wire is screwed into the screw hole #3.
- Securely tighten all three screws.

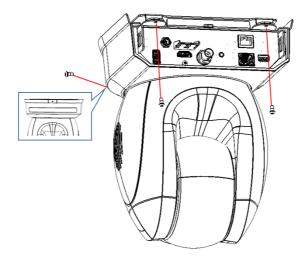






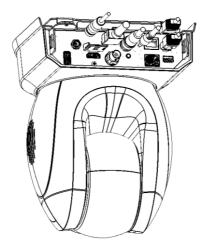
Step 6 – Screw to Fix Camera

Fix the camera by screwing three screws into the corresponding screw holes as shown in the diagram below.



Step 7 – Cable Connection

Connect the cables to the connectors located on the rear of the camera.

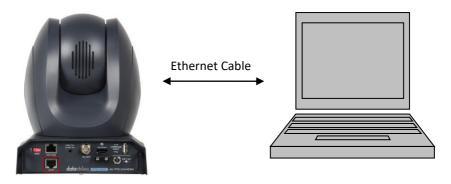


6. Network Connection

The Ethernet port on the back panel of your PTC-300 allows you to connect to camera from the PC/Laptop with Static or dynamic IP addresses. To access and modify these network settings, you will need to login to the camera's web interface.

If this is your first time using the device, please note that the camera's default IP address is **192.168.100.88**.

Set up direct connection between the camera and your PC/laptop as depicted in the diagram below; remember to manually assign an IP address of **192.168.100.X** to your PC/laptop.



192.168.100.88

On your PC/laptop, open a web browser and in the address bar, enter the camera's default IP address, 192.168.100.88 then press the **ENTER** key which should take you to login page of the web interface.

datavideo		
username	admin	
password		
Login		

简体中文 |繁体中文 |English

^{192.168.100.}x

The default login credentials are:

- User Name: admin
- Password: admin

After users login into the web user interface successfully, please click the "Network" option and then please click the "IP Configuration Type" dropdown menu from the "Lan Settings" area to modify the connection type of the camera to DHCP or Fixed IP. If the "Fixed IP Address" is selected, it will be set in fixed IP mode. If the "Dynamic IP Address" is selected, it will be set in DHCP mode. After the setting is finished, please click the "Apply" button for completing the setting.



In following two chapters, we will show you how to enable DHCP and Static IP modes in two separate sections.

6.1 DHCP Mode

Dynamic Host Configuration Protocol (DHCP) is a network protocol that enables a server to automatically assign an IP address to a network device from a defined range of numbers configured for a given network. The diagram below illustrates a DHCP network connection example.



In order to enable the DHCP mode of the camera, please select "Dynamic IP Address" from the "IP Configuration Type" drop-down menu for assigning a dynamic IP address to PTC-300 by the router. After that, please click the "**Apply**" button to save the new settings and then please reboot the PTC-300.

data video	Lan Settings IP Configuration Type: IP Address:	Dynamic IP Address
Live	Subnet Mask:	255. 255. 255. 0
Video	Gateway:	192. 168. 100. 1
Image	DNS Address:	192. 168. 2. 1
	MAC Address:	D4 : E0 : 8E : AB : 18 : 06
Audio		Apply Cancel
System	Port Settings	
Network	HTTP Port number:	80 (80)
Information	DTOD Downth	80 (80)

6.2 Static IP

A static IP address is a fixed address manually assigned to PTC-300. First please select "Fixed IP Address" from the "IP Configuration Type" drop-down menu and then please enter an IP address for the camera, the subnet mask and the gateway IP.

Note: Never assign an address that ends in .0 or .255 as these addresses are typically reserved for network protocols. An address to the very start of the IP pool is also not recommended as it is always reserved for the router.

After the Static IP address is set, please click the "Apply" button for saving new settings and then please reboot the PTC-300.

datavideo	Lan Settings IP Configuration Type: IP Address:	Fixed IP Address
Live Video Image Audio System Network	Subnet Mask: Gateway: DNS Address: MAC Address: Port Settings	255. 255. 255. 0 192. 168. 104. 1 192. 168. 2. 1 D4 : E0 : 8E : AB : 18 : 06 App I y Cance I

6.3 DVIP

DVIP is a special network configuration software tool designed for DVIP device search on the same network and configuring device network settings such as Hostname, DHCP mode, IP address, subnet mask, gateway IP, and primary and secondary DNS.

Depending on your operating system, download DVIP Configuration Tool from the respective sites listed as follows:

PC: <u>https://www.microsoft.com/en-us/p/dvip-network-</u> config/9p6gtz839k6s?activetab=pivot%3Aoverviewtab

Android: <u>https://play.google.com/store/apps/details?id=com.datavideo.dvipnetconfig</u> <u>&hl=en_US</u>

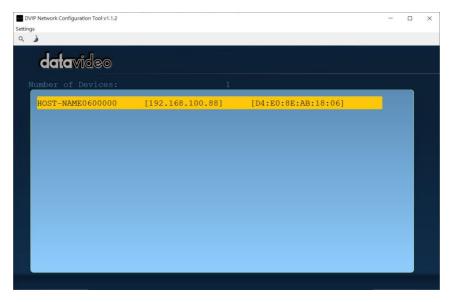
iOS: <u>https://itunes.apple.com/tw/app/dvip-network-</u> config/id1177895983?mt=8

After you've installed the DVIP Network Configuration Tool, follow the steps outlined below to scan for online DVIP devices and configure their corresponding settings.

Step 1: Open the DVIP Network Configuration Tool and then select the connected Ethernet option from the "Network interface" pop-up window. After that please press the "OK" button



Step 2: After the Network interface is selected, the DVIP Network Configuration Tool interface will be shown as following diagram.



Step 3: Please press "HOST NAME" and then the network settings pop-up window will be shown.

DVIP Network Configuration Tool v1.1.2 Settings			=	×
data video				
Number of Devices:	ĩ			
HOST-NAME 600000	[192.168.100.88]	[D4:E0:8E:AB:18:06]		

DVIP Network Configuration Tool v1.1.2		-	×
Settings Q			
data video			
Number of Devices:			_
HOST-NAME0600000	Host Name	HOST-NAME060000	
	Model Name	PTC-300	
	1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 - 1997 -	(VID:0103, PID:300b)	
	MAC address	D4:E0:8E:AB:18:06	
	IP address	192.168.100.88	
	Using Fix	ed IP Mode	
	Mask	255.255.255.0	
	Gateway	192.168.100.1	
	Primary DNS	192.168.2.1	
	Secondary DNS	8.8.8.8	
	Def	ault Save	

Step 4: users can click "Host Name" column for changing the device name. Users can also click each setting column for changing value if it is needed. After that, please press "Save" for saving those settings. Users can also press "Default" for resuming those settings to factory default value.

Host Name	HOST-NAME060000
Model Name	PTC-300
MAC address	(VID:0103, PID:300b) D4:E0:8E:AB:18:06
IP address	192.168.100.88
Using Fixe	ed IP Mode
Mask	255.255.255.0
Gateway	192.168.100.1
Primary DNS	192.168.2.1
Secondary DNS	8.8.8.8
Defa	ault Save

7. Web User Interface

The web based user interface allows you to set and control your PTC-300 devices.

7.1 Live

Live option allows users to preview the image which is shot by the PTC-300 in a real-time basis. Please click the "Live" option and then please select "HTML5" from the drop-down menu below the preview window. After that, users can preview the image which is shot by the PTC-300 camera from the preview window.



7.2 Video

"Video" option allows users to set various parameters including Video Format, Encode Level. Moreover, it also allows users to set the Encode Protocol, Resolution, Bit Rate, Frame Rate, I Key Frame Interval, Bit Rate Control, Fluctuate Level, Slice Split Enable and Slice Size for the First stream and Second stream. The main interface for the Video option is shown in the following diagram.

datavideo	Video Settings	
	Video Format:	Dial Priority 🗸
Live	Encode Level:	baseline 🗸
Video	First stream	
Image	Encode Protocol:	H264 ¥
Audio	Resolution:	1920x1080 ¥
System		
Network	Bit Rate:	4096 (32~51200) kbps
Information	Frame Rate:	25 v fps
	I Key Frame Interval:	25 (2 [~] 1200)
	Bit Rate Control:	○ CBR ● VBR
	Fluctuate Level:	1 •
	Slice Split Enable:	○ On ● Off
Zoom In Zoom Out	Slice Size:	68 blocks
Focus In Focus Out	Second stream	
Pan Speed 10 🗸	Encode Protocol:	H264 ¥
Tilt Speed 10 🗸	Resolution:	640x360 V
Zoom Speed 5 🛩	Bit Rate:	1024 (32 [~] 20480) kbps
Focus Speed 5 🗸	Frame Rate:	
Set Call		25 • fps
	I Key Frame Interval:	25 (2~1200)
Preset (0~254)	Bit Rate Control:	• CBR • VBR
PTZ 🛩 Back	Fluctuate Level:	1 🗸
	Slice Split Enable:	○ On ● Off
	Slice Size:	23 blocks
		Apply Cancel
Language English 🗸		

Please see following section for realizing the descriptions for each item for the Video option.

Items	Descriptions	
Video Format: Encode Level: 0SD 0SD	Video Format It can support three video formats including 50Hz(PAL), 60Hz(NTSC) and OSD.	
 50Hz (PAL): If you select this option, the maximum frame rate per second (FPS) for the streaming video will be 50. 60Hz (NTSC): If you select this option, the maximum frame rate per second for the streaming video will be 60. Dial Priority: If you select this option, the maximum frame rate per second will be 30, and it is possible that the parameters including the video format and frame rate will be affected by the camera OSD menu settings. 		
 Note: 1. If you want to use the PTC-300 camera to connect to some Datavideo switchers which support the interlace format only such as the HS-1300, SE-120 MU and SE-650, please remember to select the "Dial Priority" option as your video format. 2. If the 50Hz or the 60Hz is selected for the PTC-300 web UI, the SDI or the 		

HDMI output format of the PTC-300 camera will be fixed at 1080p 50/60.

Encode Level:	baseline baseline mainprofile highprofile svc-t	Encode Level It allows users to select needed Encode Level from four Encode Levels including baseline profile, mainprofile, highprofile and svc-t.
Encode Protocol: H264 H265 H264 MJPEG		Encode Protocol (First Stream & Second Stream) It allows users to select three Encode Protocols including H.264, H.265 and MJPEG for the "First Stream" and "Second Stream".

Items	Descriptions
Resolution for the first stream	Resolution (First Stream &
1280x720 1280x720 1024x576 960x540 640x480 640x360	Second Stream) There are two drop-down menus including the resolution for the First Stream and the resolution for the Second Stream for users to select different resolution. When the resolution is higher, the image will
Resolution for the second stream Resolution:	become clearer. However, it will occupy more network bandwidth.
Bit Rate: 4096 (32~51200) kbps	Bit Rate (First Stream & Second
Bit Rate: 1024 (32 [~] 20480) kbps	Stream) It allows users to determine the Bit Rate range by themselves. The range for the Bit Rate for the first stream is from 32-51200kbps. The range for the Bit Rate for the second stream is from 32- 20480kbps. Note: If the network bandwidth is too narrow and the Bit Rate setting is too high, it will cause that the video streaming can not be transferred normally and it will cause a poor visual effect for viewers.

Items	Descriptions
Frame Rate: 25 🗸 fps	Frame Rate (First Stream&
	Second Stream) Users can set the Frame Rate from the drop-down menu by themselves. The range is from 1 to 60. When the Frame Rate value is higher, the image will be smoother. When the Frame Rate value is lower, it will cause an unsmooth image.
I Key Frame Interval: 25 (2~1200)	I Key Frame Interval (First Stream & Second Stream) It allows users to set the interval between two I frames. When the interval is larger, the response speed from the viewing window will be lower.
Bit Rate Control: OCBR • VBR	Bit Rate Control (First Stream&
	Second Stream) There are two ways for Bit Rate Control including the CBR and VBR. CBR: The video encoder will encode the video according to the default speed. VBR: The video encoder will encode the video by adjusting the encoding speed according to the default value in order to achieve best image quality.
Fluctuate Level:	Fluctuate Level (First Stream & Second Stream) This function is used to suppress the fluctuation degree of the variable bit rate. Users can set different degrees from 1 to 6.

Items		Descriptions
Slice Split Enable:	🔾 On 💿 Off	Slice Split Enable (First Stream&
		Second Stream)
		This is used to turn on or turn off the Slice Split function.
Slice Size:	68 blocks	Slice Size (First Stream & Second
		Stream)
		This is used to set the Slice size.
Apply		Apply Key
		After all of the options are set,
		please click the "Apply" key and then all of the changes will be
		effective.
Cancel		Cancel Key
		If the "Cancel" key is pressed, all of the changes will not take effect.
		the changes will not take cirect.

7.2.1 How to Connect the PTC-300 to a Datavideo Switcher after a 60FPS/50FPS Video Streaming (Take the HS-1300 as an example)

When you select the 50Hz or the 60Hz option from the $\lceil Video \rceil \rightarrow \lceil Video \rceil$ Settings] drop-down menu in the PTC-300 web UI for streaming videos, the PTC-300 HDMI/SDI output will be fixed at 1080p 50/60. However, the Datavideo HS-1300 switcher supports the 1080i video format only rather than the 1080p video format. So, when you want to connect the PTC-300 to the HS-1300 switcher, it is necessary for you to set the PTC-300 again in order to make sure that the video formats for the PTC-300 and the HS-1300 are consistent. Moreover, it can assure that the input screen that is received by the HS-1300 can be displayed correctly. Please follow following steps for setting the PTC-300 and the HS-1300.

• Take the adjustment to 1080i59.94 as an example

Step 1. At first, please press the "MENU" button which is located on the PTC-300 remote controller to open the OSD menu.

Step 2. After the OSD menu is opened, please use the down arrow

button to select the "Setup" option and then please press the "Home"

button to enter the "Setup" option.

Step 3. Please select the "Video Format" option, and then please use the left

arrow button and the right arrow button / of the remote controller to select 1080i60, 1080i59.94 or 1080i50 video format.

Step 4. Please press the "MENU" button which is located on the control panel of the HS-1300 switcher to open its OSD menu.

Step 5. Please use the down arrow button **Line** to select the "Setup" option.

Step 6. Please use the right arrow button to select "Standard""1080i59.94", and then please press the "Enter" button to enter this option for further adjustment.

Step 7. If the format for the "Standard" is not 1080i59.94, please use the up

arrow button and down arrow button are located on the control panel to adjust the video format to 1080i59.94.

Step 8. Please select your desired "Standard" value and then press the "ENTER" button again to confirm your selection.

Step 9. Please press the right arrow button **Land**again to select the "Save Setup" option.

Step 10. Please use the left arrow button and the right arrow button to select the "Yes" button and then press the "ENTER" button again to save the setting.

Step 11. After the setting is saved, please press the "MENU" button to exit to the previous menu and to exit the OSD menu of the HS-1300. The "Standard" option setting for the HS-1300 is finished until this step.

Step 12. Please open the web UI of the PTC-300.

Step 13. Please click the "Video" option, and then please select "OSD" from the "Video Format" drop-down menu.

datavideo	Video Settings	
	Video Format:	OSD V
Live	Encode Level:	60Hz e 🗸
Video Image	First stream	OSD
Audio	Encode Protocol:	H264 🗸
System	Resolution:	1920x1080 🗸
Network	Bit Rate:	4096 (32~51200) kbps
Information	Frame Rate:	25 v fps
	I Key Frame Interval:	25 (2~1200)
	Bit Rate Control:	O CBR VBR
	Slice Split Enable:	○ 0n ● 0ff
	Slice Size:	68 blocks
Zoom In Zoom Out	Second stream	

Step 14. Please click the "Apply" button

Apply

Step 15. Please click the "Reboot" button in the "System" option to reboot the PTC-300.

Step 16. After the PTC-300 is rebooted, please use an SDI cable to connect from the 3G-SDI interface which is located on the rear panel of the PTC-300 to the SDI IN interface which is located on the rear panel of the HS-1300, or you can use an HDMI cable to connect from the HDMI interface which is located on the rear panel of the PTC-300 to the HDMI IN interface which is located on the

rear panel of the HS-1300. After that, you can see the image which is shot by the PTC-300 is displayed in the MULTIVIEW window of the HS-1300 correctly.

For SDI: The SDI IN 1 to SDI IN 4 interfaces which are located on the rear panel of the HS-1300 represent the MULTIVIEW window's Input 1 to Input 4.

For HDMI: The HDMI IN 1 to HDMI IN 2 interfaces which are located on the rear panel of the HS-1300 represent the MULTIVIEW window's Input 5 to Input 6.

Note: Datavideo's SE-650, HS-1200 MU and HS-1300 switchers support 1080i video format only. So, the 1080p video format is not supported by the abovementioned switchers. If you want to connect the PTC-300 camera to the SE-650 or the HS-1200 MU switcher, please remember to select the "OSD" item from "Video→ Video Format" in the PTC-300 web UI. Moreover, please use the OSD menu of the PTC-300 camera and the OSD menu of the abovementioned switchers to adjust them in the same video standard before connecting to prevent the video format incompatible issue and the issue that the video that is shot by the PTC-300 can not be displayed normally in the MULTIVIEW window of the above-mentioned switchers.

7.3 Image

The "**Image**" option allows users to see the image that is shot by the PTC-300 from the preview window. Moreover, users can adjust many parameters including Brightness, Saturation, Contrast, Sharpness and Hue from this interface by using sliders. Please select "HTML5" from the drop-down menu which is located below the preview window and then users can preview the image which is shot by the PTC-300 from the preview window. The main interface of the Image option is shown as following diagram.

Audio	
System	
Network	
Information	Con The Association
Brightness:	
Zoom In Zoom Out Contrast	
Pan Speed 10 V Hue: 7	
Zoom Speed 5 V Flip Mirror Focus Speed 5 V	
Apply Cancel Default	
Set Call	
Preset (0~254)	
PTZ V Back	
Language English 🗸	

- Brightness: This option allows users to adjust the Brightness. Please use the slider for adjusting the Brightness.
- Saturation: This option allows users to adjust the Saturation. Please use the slider for adjusting the Saturation. After the adjustment is finished, please click the "Apply" button and then it is set successfully.
- Saturation: This option allows users to adjust the Saturation. Please use the slider for adjusting the Contrast. After the adjustment is finished, please click the "Apply" button and then it is set successfully.
- Sharpness: This option allows users to adjust the Sharpness. Please use the slider for adjusting the Sharpness. After the adjustment is finished, please click the "Apply" button and then it is set successfully.
- Hue: This option allows users to adjust the Hue. After the adjustment is finished, please click the "Apply" button and then it is set successfully.
- Flip: Please check the checkbox of the "Flip" option Flip and then please click the "Apply" button for flipping the image that is shot by the camera.
- Mirror: Please check the checkbox of the "Mirror" option
 Mirror and then please click the "Apply" button for mirroring the image that is shot by the camera.
- Default: Please click the "Default" button **Default** for restoring the settings in this page to factory default value.

7.4 Audio

The Audio option allows users to set the audio related parameters. The main interface of the audio option is shown as following diagram.

datavideo	Audio Settings		
	Audio Switch:	0n 🗸	
Live	Audio Type:	AAC 🗸	
Video	Sample Rate:	44. 1K 🛩	
Image	Bit Rate:	128K 🛩	
Audio	Input Type:	MIC IN 🗸	
System	ADTS Options:	Off 🗸	
Network Information			
THTOFILACTON		Apply	Cancel
000			
000			
Zoom In Zoom Out			
Focus In Focus Out			
Pan Speed 10 🛩			
Tilt Speed 10 ✔			
Zoom Speed <mark>5 🛩</mark> Focus Speed <mark>5 🛩</mark>			
Set Call			
Preset (0~254)			
PTZ 🗸 Back			
112 V Dack			

Please see following section for realizing the descriptions for each item for the Audio option.

ltems		Descriptions
Audio Switch:	On ✔ On Off	Audio Switch This option allows users to turn on or turn off the input of the audio source.
Audio Type:	AAC ~ AAC	Audio Type This allows users to select the encoding format of the input audio. The default audio type is the AAC format.
Sample Rate:	44. 1K ✓ 44. 1K 48K	Sample Rate This drop-down menu allows users to select desired sample rate for the input audio source. There are two sample rate including 44.1K and 48K for users to select.
Bit Rate:	128K ✓ 96K 128K 256K	Bit Rate This drop-down menu allows users to select their desired Bit Rate.
Input Type:	MIC IN V LINE IN MIC IN	Input Type This option allows users to select the audio signal input way. Users can input the audio by external connected MIC or by LINE IN.

ltems		Descriptions
ADTS Options:	Off ♥ Off On	ADTS Option This drop-down menu allows users to turn on or turn off the ADTS.
Арр I у		Apply Key After all of the options are set, please click the "Apply" key and then all of the changes will be effective.
Cance I		Cancel Key If the "Cancel" key is pressed, all of the changes will not take effect.

7.5 System

This System option allows users to select functions including Work Mode, Reboot, User Name and Password. The main interface of the System option is shown as following diagram.

data video	<mark>Initialize</mark> Work Mode: Reboot:	RTSP V Reboot		
Live	User username:	admin		
<u>Video</u> Image	Passwd:	•••••		
Audio	Guest:	guest		
System	Passwd:	••••		
Network				
Information		Apply	Cancel	

Please see following section for realizing the descriptions for each item for the System option.

Items		Descriptions
Work Mode:	RTSP RTSP SDK Multicast	Work Mode This option allows users to select their desired work mode including RTSP, SDK and Multicast.
Reboot:	Reboot	Reboot Press the Reboot button for rebooting the camera.
User username: Passwd: Guest: Passwd:	admin guest 	User There are several items including Username, Password, Guest and Password for users to set the username and password for user and guest. After the setting is finished, please press the "Apply" button for applying the setting. The default username/Password for user is "admin/admin". The default Username/Password for Guest is "guest/guest".
Арр I у		Apply Key After all of the options are set, please click the "Apply" key and then all of the changes will be effective.

Items	Descriptions
Cancel	Cancel Key If the "Cancel" key is pressed, all of the changes will not take effect.

7.6 Network

The Network option allows users to set many network related functions. The main interface of the Network option is shown as following diagram.

1.4			
datavideo	Lan Sottings	me: Fired IP Addre	11 ×
	IP Configuration T IP Address:	192. 168. 2. 10	
	IP Address: Subnet Mask:	255 255 255	
Live	Gateway:	192, 168, 2, 1	·
Video	DNS Address;	192.168.2.1	
Image	MAC Address;		ee : 48 : 18 : Co
Audio	MAG Address:		
System		Apply Ca	incel
Network	Port Settings		
Information	HTTP Port number:	80 (80)	
-	RTSP Port:	554 (554)	
	PTZ Port:	5678 (5678)	
000	UDP Port:	1259 (1259)	
	Sony Visca:	52381	
	SRT Settings		
Zoom In Zoom Out	SRT:	🔾 On 💌 Off	
	SRT Port:	4578	
Focus In Focus Out	SRT Encry:	011 -	sword length greater than 9 bits)
Pan Speed 10 🗸	SRT Password: Control Protocol	1234567891 (SRT Pas	sword length greater than Y bits)
Tilt Speed 10 🗸	Settings		
Zoom Speed 5 ¥ Focus Speed 5 ¥	Pelco-D Address;	0 (0~254)	
Focus Speed 5	Pelco-P Address;	0 (0~31)	
Set Call	RTMP(S) Settings		
	First stream:	🔹 On 🔾 Off 🛛 🖬 Video	🖬 Audio
Preset (0°254)	MRL:	rtnp://a.rtnp.youtube.com/live2/gfa	y-3jva-70ax-trjd-6grr
	Second stream:	🔾 On 💿 Off 🛛 🖬 Video	🖬 Audio
PTZ 🛩 Back	WRL:	rtnp://128.199.120.200/strean3/0dae	jr9nd5u1k3nn813ph97vjdg4es5n
	RTSP Settings		
	RTSP Auth:	🔾 On 💌 Off	
	ONVIFSettings		
	ONVIF:	O On 💿 Off	
	ONVIE Auth:	🔾 On 💿 Off	
	Multicast Settings		
	Multicest:	On Off	
	Address:	224.1.2.3	
	Port:	1234	
	SDK Settings Active Connection:	0.0.004	
	Address:	192, 168, 100, 138	
	Port:	192.168.100.138	
	NTP Settings		
	tine zone:	(SMT+08:00) Beijing, Chongoing, Hor	e Kone - Humai - Y
	NTP time sync:	 On O Off 	a serie
		on. ntp. org. on	
	Server address:		
	Time interval:	1440 minutes	
	Main time show:	💿 On 🔘 Off	
	Position:	X 0 Y 0 (0~100)	
	Sub time show:	🔾 On 💌 Off	
	Position:	X 0 Y 0 (0~100)	
Language English 👻		Apply Ca	incel

Please see following section for realizing the descriptions for each item for the Network option.

Items		Descriptions
	Fixed IP Address	IP Configuration Type This drop-down menu allows users to select the Static IP or DHCP mode. If the "Fixed IP Address" is selected, it will operate in static IP mode. If the "Dynamic IP Address" is selected, it will operate in DHCP mode.
IP Address: Subnet Mask: Gateway: DNS Address:	192.168.2.100 255.255.256.0 192.168.2.1 192.168.2.1	IP Address/Subnet Mask/Gateway/DNS Address If the fixed IP address is selected, users can set related parameters manually. After the settings are finished, please click the "Apply" button and then those settings will take effect.
MAC Address: D4 : E0 : 8E :	: AB : 18 : 00	MAC Address This is the MAC Address and it can not be changed by users.
HTTP Port number: 80	(80)	HTTP Port This is the HTTP Port and the default port No. is 80.

	Items	Descriptions
RTSP Port:	554 (554)	RTSP Port This is the RTSP Port and the default port No. is 554.
PTZ Port:	5678 (5678)	PTZ Port This is the PTZ Port No. and the default port No. is 5678.
UDP Port:	1259 (1259)	UDP Port This is the UDP Port No. and the default port No. is 1259.
Sony Visca:	52381	Sony Visca This is the Sony Visca Port No. and the default No. is 52381.
SRT:	○ On ⊙ Off	SRT On/Off This allows users to turn on or turn off the SRT streaming function.
SRT Port:	4578	SRT Port This is the SRT port and the default port No. is 4578.

Items	Descriptions
SRT Encry: Off ✓ Off AES-128 AES-192 AES-256	SRT Encry When the SRT function is turned on, this option allows users to select their desired SRT Encryption way. There are three encryption ways including AES-128, AES-192 and AES-256 for users to select.
SRT Password: (12245/2001) (SRT Password length greater than 9 bits)	SRT Password When the SRT encryption way is set, it is needed for users to use this password. The default value is 1234567891 and this password can change by users.
Pelco-D Address: 0 (0~254)	Pelco-D Address This option allows users to set the Pelco-D address, the range is from 0 to 254.
Pelco-P Address: 0 (0~31)	Pelco-P Address This option allows users to set the Pelco-P Address, the range is from 0 to 31.
RTMP(5) Settings First stream: • On ● Off ⊠ Video ⊠ Audio NRL: rep://a.rimp.yoduke.com/line2/gfmp3/ye=7NewtrjdeSpr	First Stream This option allows users to determine whether they want to turn on/turn off the First Stream streaming. Moreover, this option can turn on/turn off the streaming of video and audio separately.
	MRL Please copy the RTMP server address and streaming key

Items	Descriptions
	from the streaming platform and then paste them into this MRL column. After that, please press the "Apply" button for starting the streaming successfully.
Second stream: On Off Cl Video Cl Audio MRL; rtmp://128.199.120.200/stream2/Gdai/5/md5/sl3md513pt7/vjdplas5m	Second Stream This option allows users to determine whether they want to turn on/turn off the Second Stream streaming. Moreover, this option can turn on/turn off the streaming of video and audio separately.
	MRL Please copy the RTMP server address and streaming key from the streaming platform and then paste them into this MRL column. After that, please press the "Apply" button for starting the streaming successfully.
RTSP Auth: ○ On ● Off	RTSP Auth This option allows users to turn on or turn off the authentication of the RTSP streaming.
ONVIF: On Off	ONVIF This option allows users to turn on or turn off the ONVIF function.

Items	Descriptions
ONVIF Auth: On Off	ONVIF Auth This option allows users to turn on or turn off the ONVIF authentication.
Multicast: O On Off	Multicast This option allows users to turn on or turn off the Multicast function.
Address: 224.1.2.3	Address This option is the address of Multicast. The default value is 224.1.2.3
Port: 1234	Port This is the Port No. of the Multicast. The default No. is 1234.
SDK Settings Active Connection: On Off	SDK Settings This allows users to turn on or turn off the Active Connection of the SDK Settings.
Address: 192. 168. 100. 138 Port: 6688	Address/Port This is the Address and Port of the SDK Settings. The Address is 192.168.100.138. The Port No. is 6688.

Items	Descriptions
Unit-1100 Meducy Interact Encode Unit-1000 Meducy-Interact Encode Unit-1000 Meducy-Interact Encode Unit-1000 Meducation Interact Encode Unit-1000 Meducation Interact Encode Unit-1000 Meducation Interact Encode Unit-1000 Meducation Interact Unit-1000 Meducation Interact Interaction Interact Interaction Interact Interaction Interact Interaction Interact Interaction Interact Interaction Interact Interaction Interaction In	Time Zone This option allows users to select their time zone.
NTP time sync: ● On ○ Off	NTP Time Sync This option allows users to turn on or turn off the NTP Time Sync function.
Server address: cn. ntp. org. on	Server Address This option allows users to enter their desired NTP server.
Time interval: 1440 minutes	Time Interval This option allows users to set the time interval for the time calibration.
Main time show: On Off Position: X O Y O (0~100)	Main Time Show/Position This option allows users to open or close the time display function for the main time. Moreover, users can enter different X coordinate and Y coordinate positions to determine the position for showing the time on the screen. (The allowable setting range is from 0 to 100).
Sub time show: On Off Position: X O Y O (0~100)	Sub Time Show/Position This option allows users to open or close the time display function for the sub time. Moreover, users can enter different X coordinate and Y

Items	Descriptions
	coordinate positions to determine the position for showing the time on the screen. (The allowable setting range is from 0 to 100).
АррІу	Apply Key After all of the options are set, please click the "Apply" key and then all of the changes will be effective.
Cancel	Cancel Key If the "Cancel" key is pressed, all of the changes will not take effect.

7.7 Information

In the "Information" option, users can change the device name by themselves. Moreover, users can also see the messages including software version, device model and web UI version. The main interface of the Information option is shown as following diagram.

data video	Information	
	Device ID:	HD Camera
Live	Software Version:	SOC v9. 0. 850 - ARM v7. 0. 12SD
Video	Device Type:	A5. D
Image Audio	Webware Version:	v1. 5, 5
System		
Network		Apply Cancel
Information		
ଏଉଁତ		
Zoom In Zoom Out		
Focus In Focus Out		

Please see following section for realizing the descriptions for each item for the information option.

	Items	Descriptions
Device ID:	HD Camera	Device ID This column allows users to determine the device ID by themselves. What they have to do is to enter their desired device ID and then click the "Apply" button.
Software Version:	SOC v9.0.850 - ARM v7.0.125D	Software Version This option can show current software version.

Items	Descriptions
Device Type: A5.D	Device Type This can show device type.
Webware Version: [v1.5.5	Webware Version This is the version of the web- based control UI.
АррІу	Apply Key After all of the options are set, please click the "Apply" key and then all of the changes will be effective.
Cancel	Cancel Key If the "Cancel" key is pressed, all of the changes will not take effect.

7.8 The PTZ Control Area of the Web UI

PTC-300 camera's PTZ control area in the Web UI allows users to control the directions, Zoom-In, Zoom-Out, Focus Near and Focus Far parameters for the PTZ camera lens. Moreover, users can also adjust the panning, tilting speed, preset setting and preset calling functions. The PTZ control area is shown as following diagram.

datavideo
Live
Video
Image
Audio
System
Network
Information
Zoom In Zoom Out
Focus In Focus Out
Pan Speed 10 🗸
Tilt Speed 10 V
Zoom Speed 5 🗸
Focus Speed 5 🗸
Set Call
Preset (0~254)
PTZ 🗸 Back

Items	Descriptions
	UP/Down/Left/Right/Home Keys Users can click the up, down, left and right keys and the PTZ camera lens will rotate to assigned direction. If the Home key of is pressed, the camera lens will return back to the initial position automatically. If this Home key is used with the "Back" key, when the "OSD" is selected and the Back key is clicked, the OSD menu will be shown on the external connected screen and users can use the up, down, left and right keys on the Web UI to control the camera.
Zoom In Zoom Out Focus In Focus Out	Zoom In/Zoom Out/Focus In/Focus Out Click "Zoom In" or "Zoom Out" for zooming in or zooming out the camera lens. Click the "Focus In" or "Focus Out" for Focusing Near or Focusing Far the camera lens.
Pan Speed 10 🗸	Pan Speed The "Pan Speed" allows users to adjust the rotation speed of the PTZ camera lens. The allowable setting range is from 1 to 24. The larger the number, the faster the PTZ camera lens will rotate.
Tilt Speed 10 🗸	Tilt Speed The "Tilt Speed" allows users to adjust the vertical rotation speed of the camera lens. The allowable setting range is from 1 to 20. The larger the number, the faster the PTZ camera lens will rotate.

Items	Descriptions
Zoom Speed 5 🗸	Zoom Speed The "Zoom Speed" allows users to adjust the Zoom In/Zoom Out speed of the PTZ camera lens. The allowable setting range is from 0 to 7. The larger the number, the faster the PTZ camera lens will rotate.
Focus Speed 5 ✔	Focus Speed The "Focus Speed" allows users to adjust the "Focus Near" and "Focus Far" speed of the PTZ camera lens. The allowable setting range is from 0 to 7. The larger the number, the faster the PTZ camera lens will rotate.
Set Call Preset (0~254)	Set and Call Presets The PTC-300 provides 255 presets (0-254) for users to set. Users can use "Set" button to set the preset position and users can use the "Call" button to recall the pre-saved presets.
PTZ V Back PTZ OSD	OSD/PTZ Drop-Down Menu Press the OSD option from the web UI allows camera to call the OSD menu immediately. If the PTZ is selected after the OSD menu is shown, the OSD menu will disappear and the screen will go back to the scene that is shot by the camera.
中文 English Русский 繁体中文	Language Drop-Down Menu Users can use this drop-down menu for selecting four different languages including Traditional Chinese, русский, English and Simplified Chinese.

8. How to Use the Web UI to Set and Call Presets

Please follow following steps for setting and recalling the presets.

• How to Set Preset

1. Please adjust your desired camera parameters and camera lens positions in advance.

2. Please enter your desired preset number in the "Preset" column Preset (0[°]254).

3. Please click the "Set" button Set and then the preset is set successfully.

• How to Recall Preset

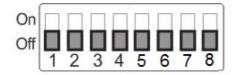
1. Please enter the preset number that you want to recall into the "Preset" Preset (0[°]254) column.

2. Please click the "Call" button Call and then the preset is recalled successfully.

9. DIP Switch Settings

9.1 DIP Switch SW1

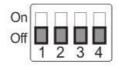
The DIP Switch SW1 can be found at the bottom of the camera, where the user is allowed to set the camera's VISCA ID, enable remote control, select the video resolution, and configure how the video mode can be selected.



DIP SW 1/2/3	VISCA ID
(1,2,3) = (ON,OFF,OFF)	VISCA-ID 1
(1,2,3) = (OFF,ON ,OFF)	VISCA-ID 2
(1,2,3) = (ON ,ON ,OFF)	VISCA-ID 3
(1,2,3) = (OFF,OFF,ON)	VISCA-ID 4
(1,2,3) = (ON ,OFF,ON)	VISCA-ID 5
(1,2,3) = (OFF,ON ,ON)	VISCA-ID 6
(1,2,3) = (ON ,ON ,ON)	VISCA-ID 7
DIP SW 4	Remote Control Protocol
ON	DVIP
OFF	RS-422
DIP SW 5/6/7	Resolution
(5,6,7) = (OFF,OFF,OFF)	1920 x 1080i 59.94
(5,6,7) = (ON,OFF,OFF)	1920x1080i50
(5,6,7) = (OFF,ON,OFF)	1920 x 1080p 59.94
(5,6,7) = (ON,ON,OFF)	1920 x 1080p 50
(5,6,7) = (OFF,OFF,ON)	3840 x 2160p 29.97
(5,6,7) = (ON,OFF,ON)	3840 x 2160p 25
(5,6,7) = (OFF,ON,ON)	3840 x 2160p 59.94
(5,6,7) = (ON,ON,ON)	3840 x 2160p 50
DIP SW 8	Video Mode Selection Method
ON	Video mode selectable by DIP switch only
OFF	Video mode selectable by menu

9.2 DIP Switch SW2 (IRID)

The IRID DIP Switch can be found on the rear panel of the PTC-300 camera. This DIP switch allows the user to assign an ID number to the camera so that the user can navigate between the cameras by pressing the **CAMERA SELECT** buttons.



DIP SW 1/2	Camera Select Function (IR Remote Control) – Camera ID Assignment			
(1,2) = (OFF,OFF)	CAM1 (IR)			
(1,2) = (ON,OFF)	CAM2 (IR)			
(1,2) = (OFF,ON)	CAM3 (IR)			
(1,2) = (ON,ON)	CAM4 (IR)			
* DIP SW 3/4 should be always OFF.				

10. How to Play the RTSP Stream by the VLC Player

Please follow following steps for playing the RTSP streaming by using the VLC Player.

4	VLC	C media pla	yer					_			×
Me	dia	Playback	Audio	Video	Subtitle	Tools	View	Help			
▶	Ор	en File			Ctrl+	0					
Þ	Ор	en Multiple	Files		Ctrl+	Shift+O					
▶	Ор	en Folder			Ctrl+	F					
٠	Ор	en Disc			Ctrl+	D					
**	Ор	en Network	c Stream.		Ctrl+	N					
:	Ор	en Capture	Device		Ctrl+	С					
	Ор	en Location	from cli	pboard	Ctrl+	V					
	Ор	en Recent M	⁄ledia								
	Sav	/e Playlist to	o File		Ctrl+	Y					
	Cor	nvert / Save	÷		Ctrl+	R					
((*))	Str	eam			Ctrl+	S					
	Qu	it at the end	d of playl	ist							
Œ	Qu	it			Ctrl+	Q					
:-											:
	ŀ	₩ ■	0.0 14	t;	\sim				• =	10%	

- 1. Please open the VLC Player.
- 2. Please click "Media-> Open Network Stream".
- 3. Please enter the RTSP address.

rtsp://ip address: port No./1 (first stream).

rtsp://ip address: port No./2 (second stream).

🛓 Open Media			-	×
🖻 File 🔗 Disc 🖣	- Network	📑 Capture I	Device	
Network Protocol				
Please enter a network URL	.:			
rtsp://192.168.100.88:554/	1			\sim
htp://www.etample.com/str rtp://@:1234 mms://mms.examples.com/s rtsp://sever.example.org:808 http://www.yourtube.com/wa	tream.asx OAest.sdp			
Show more options			Play 🔻	Cancel

4. Please click "Play" button.

Note: The default port No. of the RTSP is 554, if the default http port of the camera is 80, it is no need for users to enter the port No.

Open Media	_		×
🖻 File 🛛 🗞 Disc 😽 Network	: Capture Device		
Network Protocol			
Please enter a network URL:			
rtsp://192.168.100.88/1			\sim
http://www.ettample.com/stream.avi rtp://@:1234 mms://mms.extamples.com/stream.asx rtsp://server.ettample.org;8080/test.sdp http://www.yourtube.com/watch?v=gg64x			
] Show more options	Play	• C	ancel

11. How to Play the Multicast by the VCL Player

The RTP Multicast allows users to view the camera image remotely by specific video player such as the VLC Player.

Multicast Settings	
Multicast:	🔾 On 💿 Off
Address:	224. 1. 2. 3
Port:	6688

Please follow following steps for playing the RTP Multicast in the VLC Player.

1. Download VLC media player from the link <u>https://www.videolan.org</u>.

2. Open VLC, click "Media" → "Open Network Stream" then enter rtp://224.1.2.3:6688 to view the first stream and rtp://224.1.2.3:6690 to view the second stream.

Open Media			-	×
🕨 File 🛛 🗞 Disc	🚏 Network	📑 Capture I	Device	
Network Protocol				
Please enter a network 1	URL:			
rtp://224.1.2.3:6688				\sim
rtp://w.1234 mms://imms.extamples.cog rtsp://server.extample.org http://www.yourtube.com	:8080Aest.sdp			

3. Click the "Play" button to start viewing the video stream.

12. How to Stream to Facebook

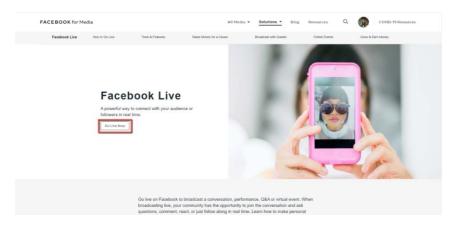
Please follow following steps for streaming to Facebook Streaming platform.

• Use Facebook Live Producer for Streaming

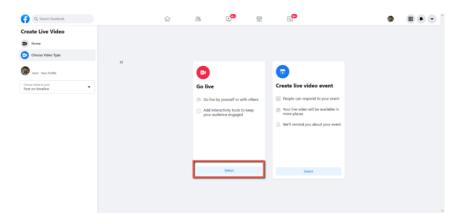
1. Please go to Facebook Live website

https://www.facebook.com/formedia/solutions/facebook-live, and then please click "Go Live Now" button which is shown in the following diagram.

Note: Facebook Live limits each stream to 8 hours.



2. Please click the "Select" button from the "Go live" option which is shown in the following diagram.



3. Please select the "Streaming Software" option, and then please enter the title and description of your live-streaming video in the "Title" and "Description" columns. Moreover, you can determine whether you want to share your live-streaming video to your Facebook Story.

G Search Facebook	ଜ	ës 💌		9		ø	• •
Create Live Video ?	Select a vi	deo source 🔘	_	Add live video details Share to story	,		
Connect video source		• 0		Your live video will also be added to your story.			
Go live	Webcam	Streaming Software		Title (optional) Description			
Host - Your Profile	Copy and software.	paste the stream key into your stream	ng		0 0 2		
Choose where to post Post on timeline	Stream FB-10208	(ey 102208590202-0-AbwFgk48bMHH6b48	Сору	5			
â Only me	preview the b	ry is valid until you log out of Facebook. Once you s roadcast you have up to 5 hours to go live.	tart to				
Stream Setup	Advance	d Settings	×				
Dashboard	Video		_				
:• Interactivity ~							
		Connect streaming software to go live					
Back Di Go Live							

4. Please select "Advanced Settings", and then you can see the "Server URL". You need the "Server URL" and the "Stream Key" which are on the page for live-streaming videos on the Facebook page.

Search Facebook	ଜ	25		Ē	5 ⁹⁹		
Live Video ?	Select a	video source 🔞			Add live video details		
1/3 1 video source		۵	0		Share to story Your live video will also be added to your story.		
ete post details	U		Streaming Software		Title (optional)		
		ng Software Setup d paste the stream ke	ry into your streami	10	Description	0	
our Profile	software			<u> </u>		* 9 😉	
to post teline		8902208590202-0-Abw		Сору			
	This stream preview the	key is valid until you log out broadcast you have up to 5	t of Recebook. Once you st hours to go live.	art to			
m Setup	Advan	ced Settings		^			
board		Stream Key					
gs v	This can be one live vio	reused every time you go liv leo at a time with your persis	ve. You can only broadcast itent stream key.				
ractivity ~	Backup S Once a bac removed.t	tream kup stream is added to your will not affect your stream it	live video, it cannot be f you choose not to use it.				
	Server U	11. /live-api-s facebook.com	- 143 (steps /	Copy			
🕅 Go Live		e referred to as "URL" or "Ac					

5. Please click the "Copy" buttons which are located next to the "Server URL" and "Stream Key" columns respectively. After that, please paste them to the "First Stream MRL" column in the "Network" option of the PTC-300 web UI.

Q. Search Facebook		r 20 50 a 50	@ II • •
Create Live Video ? Connect video source Connect video source Connecte details Go live Connect video rotella	٥	Section video details Watcom Security Software Security Software Security Software Setup Copy and paint the Setup Comparison Compa	
Choose where to pool Post on timeline		Stream Key F8-102000220550022-0-Absrlgsk80MHH668 Corp T9-102000220550022-0-Absrlgsk80MHH668 Corp T0-1020002 Corp T0-10200 Corp T0-10200 Corp T0-10200 Corp T0-1020 Corp T0-102 Corp T0-	
Stream Setup U Dashboard Settings V Interactivity V		Resident Stream Sch The set to ward of the set to produce the set to se	
Break Billion Line	Lan Settings IP Configuration T IP Address:		
Live Video Audio System Network Information	Subnet Mask: Gatemay: DNS Address: MAC Address: MTTP Port number: RTSP Port: PTZ Port: UDP Port: Sony Visca: SRT Settings SRT:	255.255.0 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.1 192.168.100.100.100.1 192.168.100.100.100.100.100.100.100.100.100	
Zoom In Zoom Out Focus In Focus Out Pan Speed 10 ~ Till Speed 10 ~ Zoom Speed 5 ~ Focus Speed 5 ~ Set Call Preset (0°254)	SRT Fort: SRT Fort: SRT Fassmord: Control Protocol Settings PelcorD Address: RTMP(S) Settings First stream: WRL: Second stream:	On Off ✓ Video ✓ Audio (0°254) 0 0 0 off ✓ Video ✓ Audio (rtsps://live.api-s.facebook.com:43/rtsp://E-10200975216335350-0-Abx00LPF01WxAs5g On 0 Off ✓ Video ▲ Audio]
PTZ 🗸 Back	MRL:	rtmp://192.168.100.138/live/stream1]

Note: Please make sure that the "ON" is selected for the First Stream MRL . Moreover, please make sure that the "Video" and "Audio" checkboxes are checked.

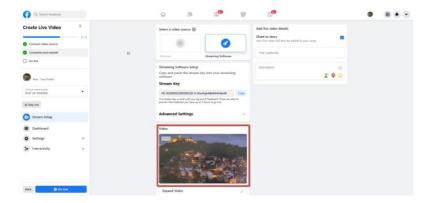
6. Please click the "Apply" button



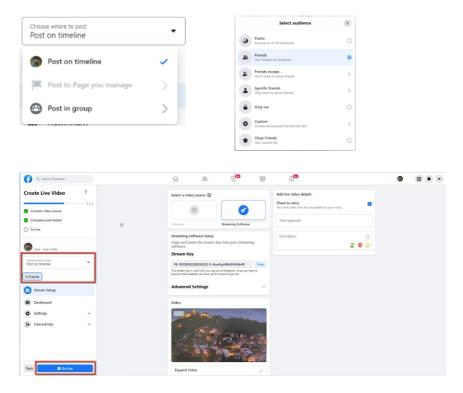
7. Please click the "Reboot" button in the "System" option to reboot the PTC-300.

Live Video Image Audio System Network Information	Initialize Reboot: factory default: User username: Passwd: Guest: Passwd:	Reboot Apply admin guest Apply	Cance I
192.168.50.30 the ipcam will be rebooted. Are you sure?	OK Cancel		

8. After the PTC-300 is rebooted, you can see the real-time preview which is shot by the PTC-300 camera from the "Video" option of the Facebook Live page.



9. Please set related settings including "Choose where to post" and "Select audience". After that, please press the "Go Live" button for live-streaming the real-time image which is shot by the PTC-300 immediately.



10. And then you can see that the live-streaming is done successfully. If you want to stop the live-streaming, please click the "End Live Video" button for stopping the live-streaming immediately.

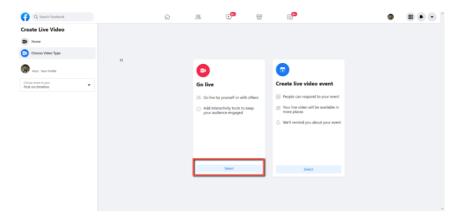
Q. Search Facebook	r 😤 🕫	8	59		
Live Dashboard 2 Row Bury And Bayes can be support and a support of and a support of the support of the support of the Row Bayes and Support of the Row	Video		Comments	0 *	
Dahboard Dahboard Settings C Dahboard Dahboard C	Epand Video				
	Insights		Witte & commert Polis Create a poli Question Question		
End Une Video	€ 10-00-00-00000000000000000000000000000	4.1 Mbps Video Otrate	Option	0.1	

• Use the Personal Facebook Page or the Facebook Fan Page for Streaming

1. Please click "Live Video" from your Facebook Personal Page or Facebook Fan Page.



2. Please click the "Select" button from the "Go live" option which is shown in the following diagram.



3. Please select the "Streaming Software" option, and then please enter the title and description of your live-streaming video in the "Title" and "Description" columns. Moreover, you can determine whether you want to share your live-streaming video to your Facebook Story.

G Search Facebook	r 20 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5
Create Live Video ? Consect video source Complete poot details Go live	Select a video source
Start - Vear Profile Occur Andre Tradite Proto Children	Streaming Software Setup Cognitive and patient the stream key into your streaming software. Stream Key Fit S0000020000020 2-0 AustrightMAMMOND Cognitive Prevent Honder and Anno and
C) Stream Setup	Advanced Settings ~
III Dashboard	Video
Settings v	⊡i Convect alreaming software to go live
Back Di Go Live	

4. Please select "Advanced Settings", and then you can see the "Server URL". You need the "Server URL" and the "Stream Key" which are on the page for live-streaming videos on the Facebook page.

Q. Search Facebook		ŵ &	•••		5 ⁹⁹		۵	H
Create Live Video	?	Select a video source 🔞			Add live video details			
O Connect video source	1/3	0	0		Share to story Your live video will also be added to your story.			
Complete post details		Webcam	Streaming Software		Title (optional)			
J Go iive		Streaming Software Setu Copy and paste the strea			Description			
🛞 Host - Your Profile		software.				* 9 😉		
Choose where to post Post on timeline	•	FB-10208902208590202-0		Сору				
a Only me		This stream key is valid until you i preview the broadcast you have u	log out of Facebook. Once you st up to 5 hours to go live.	Ht to				
Stream Setup		Advanced Settings		^				
Dashboard		Persistent Stream Key This can be neused every time you one live video at a time with your	u go live. You can only broadcast					
 Settings Interactivity 	ž	Backup Stream Once a backup stream is added to removed, it will not affect your sh	p your live video, it cannot be					
		Server URL rtmps://live-api-s.facebool	k.com:443/rtmp/	Сору				
Back Di Go Live		This may be referred to as "URL"	or "Address" in your streaming s	oftware.				

5. Please click the "Copy" buttons which are located next to the "Server URL" and "Stream Key" columns respectively. After that, please paste them to the "First Stream MRL" column in the "Network" option of the PTC-300 web UI.

Q. Search Facebook	ŵ ²⁸	P		9		()	• •
Create Live Video ?	Select a video source @		_	Add live video details Share to story			
Connect video source	۵	6		Your live video will also be added to your story.			
Complete post details Go live	Webcam	Streaming Software		Title (optional)			
O do ine	Streaming Software Setup			Description			
Host - Your Profile	Copy and paste the stream key software.	into your streaming			* 0 🙂		
Choose where to post Post on timeline	Stream Key FB-10208902208590202-0-AbwFg	gk48bMHH6b48	Сору				
a Only me	This stream key is valid until you log out o preview the broadcast you have up to 5 h	of Facebook. Once you start to ours to go live.					
O Stream Setup	Advanced Settings		^				
III Dashboard	Persistent Stream Key						
Settings ~	This can be reused every time you go live, one live video at a time with your persiste	. You can only broadcast int stream key.					
🔅 Interactivity 🗸	Backup Stream Once a backup stream is added to your liv removed. It will not affect your stream if y	ve video, it cannot be (ou choose not to use it.					
	Server URL rtmps://live-api-s.facebook.com/	442/steen/	Сору				
Back DI Go Live	This may be referred to as "URL" or "Add						

datavideo	Lan Settings IP Configuration Type: Fixed IP Address 🗸
	IP Address: 192.168.100.88
Live	Subnet Mask: 255.255.2
	Gateway: 192.168.100.1
Video	DNS Address: 192.168.100.1
Image	MAC Address: 00 : 07 : 36 : 08 : 40 : 3A
Audio	
System	Apply Cancel
Network	Port Settings
Information	HTTP Port number: 80 (80)
	RTSP Port: 554 (554)
	PTZ Port: 5678 (5678)
	UDP Port: 1259 (1259)
	Sony Visca: 52381
	SRT Settings
	SRT: On Off
Zoom In Zoom Out	SRT Port: 4578
	SRT Encry: Off 👻
Focus In Focus Out	SRT Password: 1234567891 (SRT Password length greater than 9 bits)
Pan Speed 10 🗸	Control Protocol
Tilt Speed 10 ❤	Settings
Zoom Speed 5 🗸	Pelco-D Address: 0 (0~254)
Focus Speed 5 🛩	Pelco-P Address: 0 (0~31)
	RTMP(S) Settings
Set Call	First stream: 💿 On 🔍 Off 🗳 Video 🗳 Audio
Preset (0~254)	MRL: rtmps://live-api-s.facebook.com:443/rtmp/FB-10208975216335350-0-AbwXXLPFGINvAx5g
	Second stream: O On Off O Video Audio
PTZ 🗸 🛛 Back	MRL: rtmp://192.168.100.138/live/stream1
	RTSP Settings

Note: Please make sure that the "ON" is selected for the First Stream MRL . Moreover, please make sure that the "Video" and "Audio" checkboxes are checked.

6. Please click the "Apply" button

Ann	v
npp	· y

7. Please click the "Reboot" button in the "System" option to reboot the PTC-300.

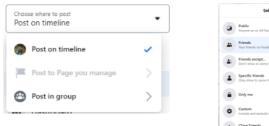
data video	<mark>Initialize</mark> Reboot: factory default:	Reboot Apply	
Live	User		
Video	username:	admin	
Image	Passwd:	•••••	
Audio	Guest:	guest	
System	Passwd:	•••••	
Network Information		Арр I у	Cance I

192.168.50.30			
the ipcam will be rebooted. Are you sure?	_		
	Γ	ОК	Cancel

8. After the PTC-300 is rebooted, you can see the real-time preview which is shot by the PTC-300 camera from the "Video" option of the Facebook Live page.

G. Search Facebook			r 28 😳 🕾 rr	69	
Create Live Video	? — U1	۵	Select a video source	Add live video details Share to story Tota live addes will find the added for your story. Total langences()	
Calify Ref. Star Parties	•		Breaking Software Setup Copy and parts the stream key into your streaming software. Stream Key Monocold and and parts of a software stream of the Descent setup of and any log as of failure . Over an attrict Descent setup of and any log as of failure . Over an attrict Descent setup of any log as of failure . Over an attrict Descent setup of any log as of failure . Over an attrict Descent setup.	Decopion Q	
Stream Setup Dashboard Settings Interactivity Set Set Set Set Set Set Set S	y Y		Varies		

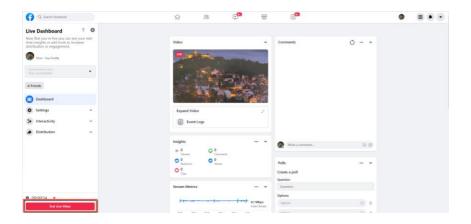
9. Please set related settings including "Choose where to post" and "Select audience". After that, please press the "Go Live" button for live-streaming the real-time image which is shot by the PTC-300 immediately.



	Select audience	×
9	Public Anyone on or off Facebook	0
*	Friends Your friends on Facebook	۲
<u>.</u>	Friends except Don't show to some friends	>
1	Specific friends Only show to some friends	>
	Only me	0
٥	Custom Include and exclude friends and lists	>
*	Close Friends Your custom list	0

Q. Search Facebook		r 28 e ^o 8	59		•
Create Live Video ? 2/3 Connect video source Complete post details Complete post details	D	Select a video source	Add live video details Share to story Too Ise sideo will also be added to your story. The (optional)		
Genter		Streaming Software Setup: Cay may ask the stream key into your streaming subjects. Stream Key The subject setup is the stream of the strea	Decoption		
Dashbard Settings v Interactivity		Vde			

10. And then you can see that the live-streaming is done successfully. If you want to stop the live-streaming, please click the "End Live Video" button for stopping the live-streaming immediately.

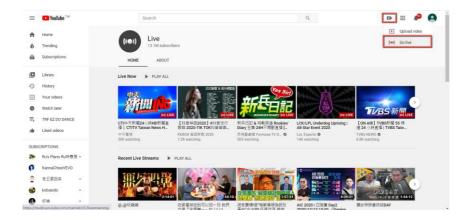


13. How to Stream to Youtube

Please see following steps for realizing how to stream to Youtube streaming platform.

1. Please go to Youtube website $\underline{www.youtube.com}$ and then click

"Create->Go Live".



2. Users will enter "Youtube Live Control Room" page, please click the "START" button from the "Right Now" option.

=	🕨 Studio	8
((+))		
۵		Schedule your stream ahead of time and lat
		ccs
		Welcome to the new YouTube Live Control Room When do you want to go live?
		Right now Get set up to live stream now. Don't (e) vorry, you'n have a chance to review settings before you're live. Learn more
		Later date Schedule a stream for a later time. You can even set it up-ahead of time. Later more
jEI		

3. Please click "Go" button from the "Streaming Software" option.

4. Users will see the main page of the "Youtube Studio". Please click the "EDIT" button for setting detail information of your streaming activity. After you finish filling out those information, please click the "SAVE" button.

=	Studio						A 🗢 K
(**) ©	Conned streaming Viewers will be able to find y STREAM SE	our stream once you go live	Tale Test Category Education Privacy © Public Viewers watting 0 0	skes D			EDIT
	Excellent connection						
	STREAM SETTINGS AN Stream key Beleat stream key Default stream key (Variabi Stream key (saste in exceder) Stream (IR) rtmp://a.tmp.youtube.com Biologia area (IR)	& RESET		Additional settings Enable DVR 360° video Anter Anter None — —		•	
P	rtmp://b.rtmp.youtube.com	n/live2?backup=1	COPY	Closed captions		•	
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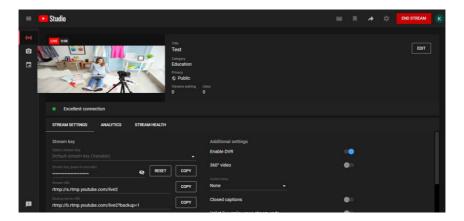
5. Users can see the Stream Key and Stream URL that are provided by the Youtube streaming platform. Please copy the stream key and stream URL and then paste them into the "First Stream MRL" within the "Network" option of the PTC-300 Web UI. Please click "On" and please check the checkboxes of "Audio" and "Video".

=	► S	Studio									*	۵	к
												_	
Ø						Test					E	DIT	
												_	
Ö			onnect streaming software	to go live		Education							
		Viewers w	Il be able to find your strea	m once you go	lve								
						© Public							
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		Exceller	at compation										
		Exceller	nt connection										
		STREAM SETTI	INGS ANALYTIC	S STR	EAM HEALTH								
		Stream key					Additional s	ettings					
							Enable DVR						Π
			n key (Variable)				Chable DVR						
							360° video						
				ĕ	RESET	г сору							
							Added delay						
		rtmp://a.rtmp	.youtube.com/live2			COPY	None						
							Closed capt	ions					
		rtmp://b.rtmp	.youtube.com/live2	backup=1		COPY	ensed cupt						
da	ła vi	ideo	Lan Sottings IP Configuration	Type:			v						
			IP Address:			92. 168. 2. 100	_						
	Live		Subnet Mask: Gateway:			55. 255. 255. 0 92. 168. 2. 1	_						
	Video		DNS Address:			92. 168. 2. 1	_						
	Audio		MAC Address:			4 : ED : 8E : AB	: 18 : 06						
	Syste				Apply	Cancel							
	Networ		Port Settings										
	nformat	tion	HTTP Port number: RTSP Port:										
			RISP Port: PTZ Port:	554 (55									
			UDP Port:		159)								
- 6	00		Sony Viscar	52381									
	Ø		SRT Settings										
Zoo	m In Z	oom Out	SRT: SRT Port:	0 0n • 4578	011								
		ocus Out	SRT Enery:	0ff V									
	an Speed		SRT Password:	1234567891		(SRT Password lengt	th greater than	9 bits)					
	It Speed	10 🗸	Control Protocol Settings										
	om Speed us Speed		Pelco-D Address:	0 (0"	254)								
			Pelco-P Address:		31)								
S	et	Call	RTMP(S) Settings						_				
Preset		(0~254)	First stream: MRL:	• On O		Video 🗹 Audio /live2/gfay=3jva=70aw=1							
PTZ	~	Back	Second stream:			Video Ca Audio							
110			MRL:	rtmp://128.1	199. 120. 200/st	ream3/Odaejr9nd5u1k3rm8	813ph97vjdg4es5m						
			RTSP Settings RTSP Auth:	0 On 💿	044								
			ONVIFSettings										
	age E	nglish 👻											

6. Please click the "Apply" button.

Apply

7. Please reboot the PTC-300 camera and then users can see the streaming is started on the Youtube Live page. If you want to stop the live streaming, please click the "END STREAM" button for stopping the live streaming.



14. How to do the SRT Streaming by the vMix Software

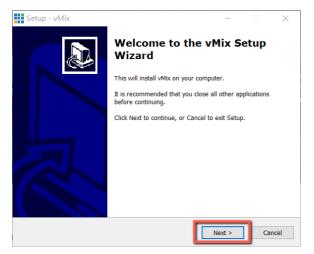
How to install the Vmix Software

Please install the vMix software according to following steps.

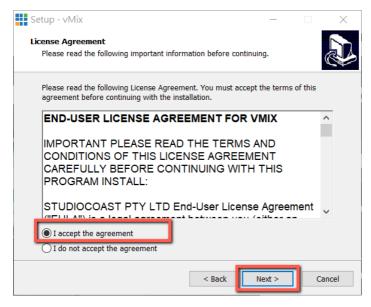
1. At first, please go to vMix official website and then download the vMix 60day free-trial. This section will use vMix free-trial as an example to demonstrate the operation steps. Please click the "DOWNLOAD FREE TRIAL" button for downloading.



- 2. Please double-click the vmix23.exe ^{wmix23}.
- 3. Please click the "Next" button.



4. Please click "I accept the agreement" and then click the "Next" button.



5. Please click the "Next" button.

Setup - vMix	_		×
Select Destination Location			
Where should vMix be installed?			<u>م</u> لک
Setup will install vMix into the following folder.			
To continue, click Next. If you would like to select a different f	older, cli	ck Brows	e.
C:\Program Files (x86)\vMix		Brows	e
At least 841.3 MB of free disk space is required.			
< Back	Next >		Cancel

6. Please click the "Next" button.

Setup - vMix -	-	×
Select Start Menu Folder Where should Setup place the program's shortcuts?		
Setup will create the program's shortcuts in the following S	itart Menu folde	r.
To continue, click Next. If you would like to select a different folder,	, click Browse.	
vMix	Browse	
< Back Next	> Ca	incel

7. Please click the "Next" button.

Setup - vMix			_		×
Select Additional Tasks Which additional tasks should be performed?					
Select the additional tasks you would like Setup click Next.	to perfor	m while	installing	vMix, th	en
Additional icons:					
✓ Create a desktop icon					
	< Back	Ne	xt >	Ca	ncel

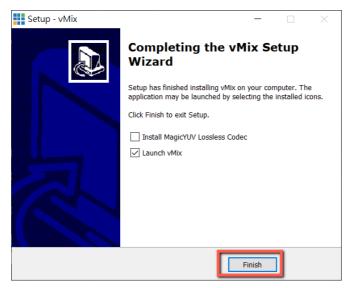
8. Please click the "Install" button.

Setup - vMix —		×
Select Additional Tasks	ſ	
Which additional tasks should be performed?	Ć	
Select the additional tasks you would like Setup to perform while installing click Next.	/Mix, then	1
Additional icons:		
✓ Create a desktop icon		
< Back Next >	Cano	el

9. The installation will be started.

Setup - vMix	_		×
Installing Please wait while Setup installs vMix on your computer.		Q	
Extracting files C:\Program Files (x86)\vMix\GT\Textures\roof\Gray.jpg			
		Car	ncel

10. Please click the "Finish" button to finish the installation.



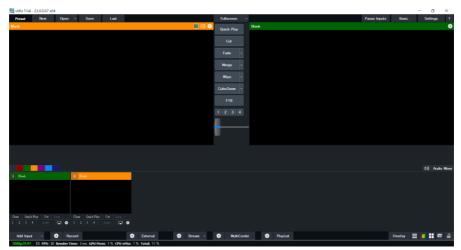
11. Please select "Register for a fully functional 60 Day Trial" to fill out your Email Address. After that, please click the "OK" button to open the vMix software.

vMix Registration							
	Registration Internet access required to complete Registration						
○ I have a Registration Key							
Кеу							
<u>Visit</u>	http://www.vmix.com/ to purchase a Registration Key						
<u>Visit</u>	https://register.vmix.com/ to register for the FREE Basic Edition						
Register for a fully f	functional 60 Day Trial						
Email Address	kevinwang@datavideo.com						
	OK Cancel						

12. Please select the initial resolution and frame rate that you want to use and then please click the "OK" button.

vMix Configuration							
vMix							
Select a starting configuration for vMix below. These settings can be customised later by clicking the Settings button.							
HD 1080 29.97p (1	920x1080, 29.97 fps	5) ~					
		ок					

13. After opening vMix, the software interface is shown as following diagram.



How to do the SRT Stream by Using the PTC-300Camera and

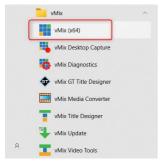
vMix Software

There are two modes for the SRT streaming including the Caller Mode and the Listener Mode. Please see following steps for realizing operation steps for the vMix.

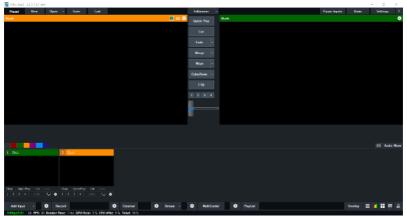
If the PTC-300 is set in Listener Mode

Note: Due to the fact that the PTC-300 supports SRT Listener Mode only currently. So, please set the Vmix in SRT Caller Mode.

1. At first, please click the "Vmix(x64)" from the Start Menu to open the Vmix software.



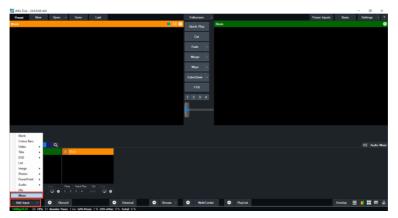
2. After that, you will see the Vmix main interface which is shown in the following diagram.



3. Please go back to the PTC-300 interface to make sure that the "SRT" option in the SRT Settings is "ON". Moreover, the default value of the "SRT Port" is "4578". The "SRT Encry" drop-down menu allows you to select your desired SRT Encryption way including AES-128, AES-192 and AES-256. The default value of the "SRT Encry" option is "Off". In this section, we will take AES-256 as an example. If you need to set an SRT password, please enter your desired SRT password in the "SRT Password" column, it needs a 10-digit or above number. The default SRT Password is "1234567891". After the setting for the SRT Password is finished, please press the "Apply" button which is located on the bottom side of the Web UI to apply the new setting.

datavideo	Lan Settings		Fixed IP Address	
	IP Configuration T IP Address:	ype:	192, 168, 100, 88	
	Subnet Mask:		255. 255. 255. 0	
Live			192. 168. 100. 1	
Video	Gateway:		192.168.100.1	
Image	DNS Address:			
Audio	MAC Address:		00 : 07 : 36 : 08 : 40 : 3A	
System		Apply	Cancel	
Network	Port Settings			
Information	HTTP Port number:	80 (80)		
	RTSP Port:	554 (554)		
	PTZ Port:	5678 (5678)		
000	UDP Port:	1259 (1259)		
	Sony Visca:	52381		_
	SRT Settings			1
	SRT:	🖲 On 🔘 Off		
Zoom In Zoom Out	SRT Port:	4578		
Focus In Focus Out	SRT Encry:	AES-256 ~		
Pan Speed 10 🗸	SRT Password:	1234567891	(SRT Password length greater than 9 bits)	J
Tilt Speed 10 🗸	Control Protocol Settings			
Zoom Speed 5 🛩	Pelco-D Address:	0 (0~254)		
Focus Speed 5 🗸	Pelco-P Address:	0 (0~31)		
	RTMP(S) Settings			
Set Call	First stream:	🔾 0n 💿 0ff	Video Audio	
Preset (0~254)	MRL :	rtmp://192.168.100.138	/live/stream0	
	Second stream:	○ 0n ● 0ff	Video Audio	
PTZ V Back	MRL:	rtmp://192.168.100.138	/live/stream1	
	RTSP Settings			
	RTSP Auth:	🔾 On 💿 Off		
	ONVIFSettings			
	ONVIF:	🔾 On 💿 Off		
	ONVIF Auth:	🔾 On 💿 Off		
	Multicast			

4. Please go back to the main interface of the Vmix software and then press the "Add Input" button. After that, please select the "More" option from the drop-up menu.



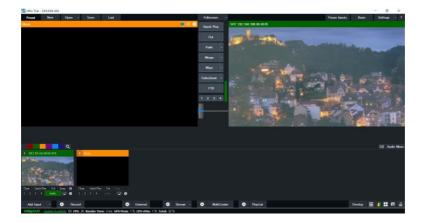
5. After the "Input Select" option is opened, please select the "Stream/SRT" option and then you can see the "Stream/SRT" interface which is shown in the following diagram.

in	put Select						×
	Vileo	Stream Type	R TSP over UDP		~		
0	DVD	URL					
D	List	Buffer		300 milliseconds	Low Latency Mode		
	Camera						
Ţ	NDI / Desktop Capture						
°≵° ₽	Stream / SRT						
R							
	Image Sequence / Stinger						
Û	¥áleo Delay						
	Image						
	Photos						
	PowerPoint						
	Colour						
Ŧ	otheA						
Ŧ	Audio Isput						
Т	Title / XAML						
	Virtual Set						
	Web Browser						Clear
(II	Viđeo Call						
					Number 1 🗸	ок	Cancel

6. Please select the "SRT Caller" option from the "Stream Type" drop-down menu. After that, please enter the default static IP address "192.168.100.88" of the PTC-300into the "Hostname" column. Moreover, please enter the default SRT port number "4578", which is provided by PTC-300web UI's "SRT Port" column into the "Hostname" column. After that, please enter your SRT Password which is set in the PTC-300web UI into the "Passphrase" column. The default password is "1234567891". For the "Key Length", please select "32" from the drop-down menu. After all of the values are entered, please press the "OK" button.

Inj	put Select						×
D	Video	Stream Type	SRT (Caller)			\sim	
0	DYD	Hostname	192.168.100.88	Port	4578		
D	List	Latency (ms) Decoder Delay (ms)	200 0	Passphrase Key Length		Use Hardy	vare Decoder
	Camera	Stream ID		Key bengu	76		
Ţ	NDI / Desktop Capture						
"A"	Stream / SR T						
R	Instant Replay						
	Image Sequence / Stinger						
Û	Video Delay						
	Image						
	Photos						
孠	PowerPoint						
	Colour						
Ţ	Audio						
Ð	Audio Input						
Т	Title / XAML						
•	Wirtual Set						
	Web Browser						Clear
	∀ideo Call						
					Number $1 \sim$	ок	Cancel

7. After that, you can see that the image which is shot by the PTC-300 is streamed to the vMix software by the SRT Listener Mode successfully.



15. Remote Control Port Pinouts

In addition to using the Ethernet port for remote control, you can also connect your PC or any keyboard controllers to the RS-422 remote port to control PTC-300. Use an Ethernet cable to connect the external RS-422 controller to PTC-300 You can make your own cable using the pinout information provided in this chapter.

Remote Control Port



RM		0 Controller 45 Port)	PTC-300 Camera (RS-422 Port)			
GND	1	White/Orange	GND	White/Orange	1	GND
NC	2	Orange		Orange	2	NC
тх-	3	White/Green	├	White/Green	3	RX-
RX-	4	Blue	◀	Blue	4	TX-
RX+	5 White/Blue		◀	White/Blue	5	TX+
TX+	6	Green	┣──►	Green	6	RX+
NC	7	White/Brown		White/Brown	7	NC
NC	8	Brown		Brown	8	NC
		8 1/EXT		1 8		

The RS-422 pinouts are described below.

16. Firmware Update

Datavideo usually releases new firmware containing new features or reported bug fixes from time to time. Customers can either download the firmware as they wish or contact their local dealer or reseller for assistance.

This section outlines the firmware upgrade process which should take *approximately few minutes to complete*.

The existing settings should persist through the *firmware upgrade process,* which should not be interrupted once started as this could result in a non-responsive unit.

16.1 Firmware Update by the PTC-300 Firmware Update Tool

Requirements

- PTC-300 Unit
- PC/Laptop
- Latest firmware files
- Download from: <u>https://www.datavideo.com/product/PTC-300</u>
- Ethernet Cable

Procedure

1. At first, please confirm that the IP address of your laptop is set within the same LAN as the PTC-300 camera. Please use an Ethernet cable to connect from the RJ-45 Ethernet port of your laptop to the DVIP port which is on the rear panel of the PTC-300.

2. Please download the PTC-300 firmware

"VXxxD_Ax.D_Vx.x.xxx_xx.xM_yyyymmdd" and firmware update tool "upgrade vx.x" from Datavideo official website.

3. Please unzip the downloaded firmware and firmware update tool to the hard disk of your laptop.

4. Please double-click the firmwar3e update tool upgrade.exe 🕥 ^{upgrade}.

5. Users can see that the interface of the firmware update tool is shown as following diagram.

	Upgrade	Config	Backup	Preview			
Devices	:		Inter	faceZ	太網路:192.16	8.100.5	• Search
No 🔺 IP	Address	NetMask	GateWa	y I	MAC Address	Uptime	Device

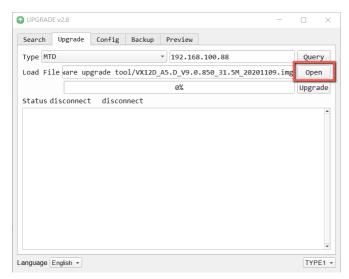
6. Please select the LAN IP address which is set by your laptop from the "Interface" drop-down menu.



7. Please select the "Upgrade" option and then users can see the interface which is shown as following diagram.

Search	Upgrade	Config	Backup	Preview					
Туре МТ	D			• 192.168	8.100	.88			Query
Load Fi	le vare up	grade too	ol/VX12D_	A5.D_V9.0	0.850 ₋	31.5M	202011	09.img	Open
				0%					Upgrade
status d	lisconnect	discor	nnect						
status u									
									<u>^</u>
									<u> </u>
									<u> </u>

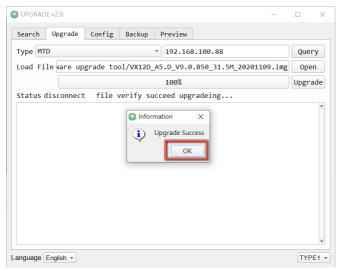
8. Please click the "**Open**" button and select the downloaded latest firmware.



9. Please click the "Upgrade" button for starting the firmware upgrading. At this time, the external connected monitor will show the wording" **Upgrading!** Please Wait! "

Type MTD • 192.168.100.88	Query
Load Eile ware ungrade tool //X12D A5 D V9 0 850 31 5M 20201	Query
Load 1116 (alle upg) ade (001) (X120_X3.0_V3.0.830_31.34) 20201	109.img Open
98%	Upgrade
Status disconnect file verify succeed upgradeing	

10. After the firmware upgrading is finished, the PTC-300 camera will reboot automatically, please click the "**OK**" button and then the firmware upgrade procedure is completed.



16.2 Firmware Update by the USB Flash Drive

Requirements

- PTC-300 Unit
- USB 2.0 or USB3.x USB Flash Drive x 1
- Laptop
- Latest firmware files
 Download from: <u>https://www.datavideo.com/product/PTC-300</u>
- Ethernet Cable

Procedure

1. At first, please format your USB flash drive in FAT32 format.

2. Please download the latest PTC-300 firmware file from Datavideo official website's PTC-300 product page <u>https://www.datavideo.com/product/PTC-300</u> and then save it to the hard disk of your laptop.

3. Please unzip the downloaded firmware file and then save the latest firmware file "VX12D_A5.D_Vx.x.xxx_31.5M_yyyymmdd.img" into the root directory of your USB flash drive.

VX12D_A5.D_V9.0.897_31.5M_20210312.img

4. Please insert your USB flash drive with the latest firmware file into the "F/W UPGRADE ONLY" USB interface which is located on the rear panel of the PTC-300NDI.



5. Please press the "MENU" button from the PTC-300 remote controller to open the OSD menu.

6. Please press the "down-arrow" button the OSD menu.

to move to the "Setup"

7. After the "Setup" option is selected, please press the "Home" button from the PTC-300 remote controller to enter the "Setup" page.

MENU Exposure Color Image P/T/ZNoise Reduction Setup Communication Setup Infomation Restore Default [Home] Enter [Menu] Exit

8. Please press the "down-arrow" button from the PTC-300 remote controller to move to the "USB UPGRADE" option in the "Setup" page.

SETUP Language EN
HDMI RGB Mode HDMI Video Format 1080P59.94
Audio Select LINE IN SDI-3G Mode LEVEL-A
NUSB UPGRADE Off
VISCA ID BY DIP
Audio Channel Stereo
AV Select Item ← Change Value [Menu] Back



9. Please press the "left-arrow" or "right-arrow" button / / / / to set the "USB UPGRADE" option as "ON". After that, please press the "Home" button

HOME

from the PTC-300 remote controller for confirmation and then the PTC-300 will start the firmware update procedure automatically. During the firmware update procedure, the warning "Updating! Please Wait!" will be shown by the external monitor. When the firmware update procedure is finished, the PTC-300 will reboot automatically. The whole firmware update procedure is done successfully.

SETUP Language EN HDMI RGB Mode HDMI Video Format 1080P59.94 Audio Select LINE IN SDI-3G Mode LEVEL-A USB UPGRADE On VISCA 1D By DIP Audio Channel Stereo V Select Item Change Value
Change Value [Menu] Back [Home] OK

17. Frequently-Asked Questions

This section describes problems that you may encounter while using PTC-300. If you have any questions, please refer to related sections and follow all suggested solutions. If problem still exists, please contact your distributor or the service center.

No.	Problems	Solutions
1.	What are important points for product maintenance?	 If the camera will not be used for a long time, please unplug the 12V DC power plug, and remove AC power adapter from AC outlet. Use soft cloth or tissue to clean the camera. After washing the camera lens, dry it with a soft dry cloth. Use a neutral detergent rather than acidic or corrosive detergents to clean the lens.
2.	There is no output video.	 Check that your power is properly connected. This is indicated by the power LED. After you reboot the camera, please check that whether the camera can do the self-test normally or not. Please check that the camera is connected correctly to the external connected monitor.
3.	I have seen image jitter while zooming in or out.	 Make sure the camera is properly mounted. Make sure that machines that could cause vibration are not in proximity of the camera.
4.	There is no image by using the IE browser.	Please go the the VLC website (http://www.videolan.org/vlc) to download the 32-bit VLC media player. After it is installed, the screen will be shown normally when connecting to the camera.

5.	The camera can not be accessed by using the IE browser.	 Use PC to access the internet to see whether it can operate normally or not. At first, please solve the network failure that is caused by the computer virus until the PC and the camera can ping each other. Please remove the Ethernet cable and then connect the PC to the camera directly. After that, please reset the IP address of the PC.
6.	The remote control is not working.	 Try setting the camera to CAM1 and try again. Make sure the remote control's battery is fully charged. Check your device working mode. Make sure the OSD menu is closed. The remote control cannot be used if the OSD menu is opened.
7.	The serial port is not working properly.	 Make sure your baud rate and device addresses are correct. Check your device working mode. Make sure the OSD menu is closed. The remote control cannot be used if the OSD menu is opened.
8.	Can not login to the Web control interface.	 Please check your Ethernet cable. Please check your Ethernet setting such as the IP address.

18. Dimensions

Unit: mm
612

19. Specifications

	Camera Parameters
Product Name	4K PTZ camera
	HDMI: 2160p 60/59.94/50/30/29.97/25 1080p 60/59.94/50/30/29.97/25 1080i 60/59.94/50 720p 60/59.94/50
Video Format	SDI: 1080p 60/59.94/50/30/29.97/25 1080i 60/59.94/50 720p 60/59.94/50 (2160p 60/59.94/50 YUV 4:2:0 only)
Image Sensor	1/1.8" CMOS Sensor
Effective Pixels(approx.)	8.42 Mega Pixels
S/N Ratio	≥55dB
Min. Illumination	0.5 Lux @ (F1.8, AGC ON)
Electronic Shutter	1/30s ~ 1/10000s
Zoom Ratio	20x Optical Zoom, 16x Digital Zoom
Gamma Control	Off / Normal
Iris Control	Auto / Manual
Digital Noise Reductions	2D/3D
HDR	твс
On-Screen Display (OSD)	English、Traditional Chinese、Simplified Chinese、 Russian
White Balance	Auto/Indoor/Outdoor/OnePush/Manual/VAR
AGC / Gain Control	Yes
Mirror / Flip Image	Yes

Focus Mode	Auto / Manual
Panning / Tilting	Pan: 300 degrees,
Range	Tilt: +130 to -15 degrees
Panning / Tilting	Pan: 0.876°/s~43°/s
Speed	Tilt: 0.693°/s ~21.32°/s
Preset	255 Positions
Focal Length	20x, f=6.7 (wide) to 125 (tele) mm F1.58 to F3.95
Field of View (Horizontal, Wide)	60°
Image Compensation	Backlight Compensation
	Input /Output Interfaces
	HDMI 2.0 x1
Video Output	3G-SDI x1
Audio Innut	10/100/1000M RJ45 x1
Audio Input (MIC/Line Input)	3.5mm x 1
Tally LED	Yes
Control Protocol	Pelco-D, Peldo-P, VISCA, VISCA over IP DHCP, RTSP, RTMP (IP Cam), RTMPS, DVIP
Remote Control	IR
Interface and	Web UI
Interface and Transmit Distance	
	Web UI RS-422
Transmit Distance Video Compression	Web UI RS-422 DVIP
Transmit Distance Video Compression Format Audio Compression	Web UI RS-422 DVIP H.264/H.265/MJPEG
Transmit Distance Video Compression Format Audio Compression Format	Web UI RS-422 DVIP H.264/H.265/MJPEG AAC 96Kbps, 128Kbps, 256Kbps TCP/IP, HTTP, RTSP, RTMP(S), SRT, ONVIF, DHCP,
Transmit Distance Video Compression Format Audio Compression Format Audio Bitrate	Web UI RS-422 DVIP H.264/H.265/MJPEG AAC 96Kbps, 128Kbps, 256Kbps TCP/IP, HTTP, RTSP, RTMP(S), SRT, ONVIF, DHCP, Multicast
Transmit Distance Video Compression Format Audio Compression Format Audio Bitrate	Web UI RS-422 DVIP H.264/H.265/MJPEG AAC 96Kbps, 128Kbps, 256Kbps TCP/IP, HTTP, RTSP, RTMP(S), SRT, ONVIF, DHCP, Multicast 3840x2160
Transmit Distance Video Compression Format Audio Compression Format Audio Bitrate Streaming Protocols First Stream	Web UI RS-422 DVIP H.264/H.265/MJPEG AAC 96Kbps, 128Kbps, 256Kbps TCP/IP, HTTP, RTSP, RTMP(S), SRT, ONVIF, DHCP, Multicast 3840x2160 1920x1080
Transmit Distance Video Compression Format Audio Compression Format Audio Bitrate Streaming Protocols	Web UI RS-422 DVIP H.264/H.265/MJPEG AAC 96Kbps, 128Kbps, 256Kbps TCP/IP, HTTP, RTSP, RTMP(S), SRT, ONVIF, DHCP, Multicast 3840x2160

	640x480
	640x360
	1280x720
	1024x576
	720x576 (50Hz)
Second Stream	720x480 (60Hz)
Supported Resolution	720x408
	640x360
	480x270
	320x240
Video Bitrate	32Kbps ~ 50Mbps (Single Stream)
Video Bitrate Mode	VBR, CBR
Encoding Frame rate	50Hz: 1-50fps
Encouing Frame rate	60Hz: 1-60fps
POE	N/A
	Others
F/W Update	By web UI or USB 2.0 port
IR Control	Yes
Camera Control Unit	RMC-180 series/RMC-300 series/PTZ View Assist APP
Tripod Mount	1/4-20 UNC
Optional Accessories	WM-1/ WM-10/WM-11
Color	Dark Blue/White
Dimensions	173 (W) x 219 (H) x 189.08 (D) mm
Weight	2.6kg
Operating Temp. Range	0~40 °C
Power	DC 12V

Note

Note

Note

Service & Support

It is our goal to make your products ownership a satisfying experience. Our supporting staff is available to assist you in setting up and operating your system. Please refer to our web site www.datavideo.com for answers to common questions, support requests or contact your local office below.



Please visit our website for latest manual update. www.datavideo.com/product/PTC-300





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